



COUNTY OF KENOSHA

OFFICE OF THE COUNTY EXECUTIVE

Jim Kreuser, County Executive

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Kenosha, Wisconsin 53140
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APPOINTMENT 2016/17-25

RE: APPOINTMENT OF THE DIRECTOR OF THE KENOSHA COUNTY DIVISION OF WORKFORCE DEVELOPMENT

TO THE HONORABLE KENOSHA COUNTY BOARD OF SUPERVISORS:

Placing special trust in her judgment and based upon her qualifications, I hereby submit to the Honorable Kenosha County Board of Supervisors for its review and confirmation the name of:

Nina Taylor
20519 82nd Street
Bristol, WI 53104

to serve as the Director of the Kenosha County Division of Workforce Development.

Ms. Taylor has held the position of Collections Supervisor, with Kenosha County, since May of 2000. In that role, she has also served as the Site Lead for the Federal Office of Child Support Enforcement Parent Employment Demonstration Project, with the Department of Children and Families Division of Family and Economic Security, since October of 2012. Ms. Taylor received her Masters of Social Work, with a Children and Families concentration, from Loyola University, in September of 2009. As the Director of the Kenosha County Division of Workforce Development, Ms. Taylor will receive \$75,251 as an annual salary.

Respectfully submitted this 10th day of November, 2016.

Jim Kreuser
Kenosha County Executive

Nina Taylor, M.S.W.

20519 82nd Street, Bristol, WI 53104 • Ninataylor1130@gmail.com • (262) 891-7718

QUALIFICATIONS

- Self-directed critical thinker pursuing a challenging role to maximize proven leadership experience, business acumen, knowledge, and a passion for process improvement to enhance organizational performance, reliability, human capital development, and operational sustainability. Skills include:
 - Quality/Risk Management
 - Leadership Development
 - Strategic Operations Management
 - Budgeting/Forecasting
 - Public Speaking
 - Process/Productivity Optimization
 - Education/Training
 - Project Management
 - Customer Service
- Known for a collaborative style and successes in directing multidisciplinary teams in a variety of settings in which outcomes are developed, evaluated, and executed upon to foster efficient high-reliability services

PROFESSIONAL EXPERIENCE

Department of Children and Families Division of Family and Economic Security Madison, WI 10/2012 to present
Site Lead for Federal Office of Child Support Enforcement Parent Employment Demonstration Project

- Develop and implement intensive employment and parenting programming for 375 non-custodial parents
- Collaborate with WIOA, DVR, W2 and FSET employment programs and monitor non-custodial parent outcomes
- Manage integrity of evaluation design with the University of Wisconsin, Institute for Research on Poverty
- Compose grant reports and continuing applications for the State of Wisconsin and the Federal Office of Child Support Enforcement. Manage contracts with Goodwill Industries and the Wisconsin Department of Children and Families.
- Manage \$1.15 million budget for Supporting Parents Supporting Kids operations
- Provide outcomes and presentations at state and national conferences

Kenosha County DHS-DWD Child Support Program Kenosha, WI 5/2000 to present
Collections Supervisor

- Coordinate collection strategies to support compliance, consistent quality outcomes, and assess cost effectiveness by way of analytics, summary/trend analysis, performance reporting and legal consultation. Child support collections have increased 14.65% since May, 2000.
- Manage and facilitate joint operations and procedures with the Kenosha County Circuit Court, Sheriff's Department, District Attorney's Office, Workforce Development, Economic Support, and Department of Children and Family Services. Implement special projects and performance improvement plans.
- Manage \$776,000 in contracts and budgets for Service of Process, Genetic Testing/Health Department, Locate Services, and the Kenosha County Clerk of Circuit Courts/Family Court Commissioner's Office Cooperative Agreement
- Request for proposal and competitive bid reviewer for Kenosha County Child Support contracts and previous Kenosha County Human Services Request for Proposal panel member
- Conduct Administrative Review Hearings and render decisions for DCFS Rehabilitative Review Hearings. Provide domestic violence related Good Cause Hearing determinations. Negotiate child support lump sum payments for the County and State.
- Analyze local, state and federal laws and policies. Review and study evidenced based practices. Develop standard operating procedures, produce training manuals and provide staff training.
- Conduct outreach to the Kenosha County Detention Center and the Racine-Kenosha Community Action Agency to provide child support resources and promote Kenosha County Job Center employment services and income maintenance programs
- Other responsibilities include membership in Placement Reduction Committee, Pact Team, and Job Center Service Delivery Team. State and local Official Correspondence Liaison and Administrative Complaint Fact Finder. State Functional Agency Security Liaison (FASL) and Civil Rights training compliance monitor for the Bureau of Child Support.

EDUCATION / TRAINING

Loyola University
Masters of Social Work
Children and Families Concentration

Chicago, IL

09/2009

University of California, Irvine
Bachelor of Arts, Social Ecology
Summa cum Laude

Irvine, CA

06/1993

INTERNSHIPS

Professional Services Group Intensive In-Home Services

6/08 – 7/09

Assess, treat and educate multi-problem families. Provided in-home family therapy utilizing Functional Family Therapy Model.

Kenosha Human Development Services Shelter Care

10/07– 5/08

Applied Bowen Family Systems Theory in daily interactions with clients. Implemented creative open house activities for families and developed a family component for operations.

LICENCES AND PROFESSIONAL MEMBERSHIPS

Wisconsin Child Support Enforcement Association

Current

Awards and Nominations Committee Member

Hope Council for Alcohol and Other Drug Abuse, Kenosha, Wisconsin. Board Member since 2010.

President

Past Vice President, Past Secretary

Kenosha County Women's Substance Abuse Workgroup

Current

Kenosha Unity Coalition

Current

PRESENTATIONS, PROJECTS AND AWARDS

State-Wide Lien Docket Implementation, Sheriff's Warrant Project, and Court Order Conversion Project whereby 3,500 child support orders were modified with the Kenosha County Family Court. Successful partnerships with the courts and law enforcement to maximize collections, expedite court processing, and comply with statutory changes and state and federal guidelines.

Lump Sum Release Program development and implementation. Program increases child support collections \$150,000 annually and reduces incarceration levels and Kenosha County Sheriff's Department costs. Since 2003 the program has collected over \$1,800,000 for families.

Developed Pro Se Legal Clinic for indigent child support parents in coordination with the ELCA Outreach Center and local attorneys

Nominated and received Wisconsin's Child Support Program of the Year Award in 2014 for the Kenosha County Child Support Agency

Wisconsin Bureau of Child Support and Wisconsin Child Support Enforcement Association conference presentations. Recent presentations involved information on employment services, child support partnerships with workforce programs, and employment for non-custodial parents.

National tele-conference presentations provided for the University of Wisconsin, Institute for Research on Poverty in regard to Kenosha's Supporting Parents Supporting Kids employment and parenting programming

National Child Support Enforcement Conference August, 2015 presentation featuring changing the culture of child support and connecting child support programs to employment services

Mary Lou and Arthur F. Mahone Fund "Living Legend" Award, 2016

"Volunteer of the Year", Women's and Children's Horizons, 2003

VOLUNTEER

Kindness Week Member

2005 to Present

Hospice Alliance Volunteer

Current

Conduct Job Center Human Services Building tours for Carthage College Social Work Students

Current

Gateway Technical College Dr. Martin Luther King, Jr. Planning Committee Member

2006-2012

Anger Management Female Inmate Educator, Kenosha County Detention Center

2006-2007