

# Division of Aging, Disability & Behavioral Health Services

## March 2024 Utilization Dashboard

### Aging & Disability Services

#### Aging & Disability Resource Center

Total Contacts (all services):

**2,756**

All services include I&A, Benefit Specialist, Loan Closet, ILSP, etc. Phone and in person contacts are included in this figure.

#### Loan Closet

Residents Served:

**146**

Items Borrowed:

**390**

#### Adult Protective Services

Cases Opened:

**54**

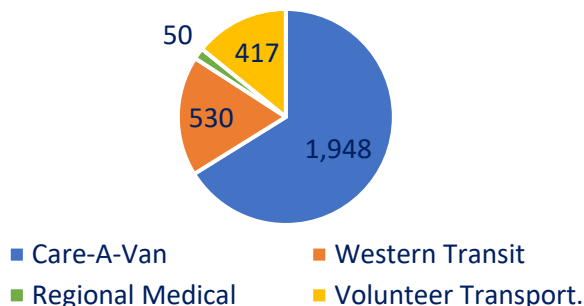
#### Nutrition Services

Residents served data was removed due to data timeline conflicts.

Nutrition Program	Meals Served
Carry Out	442
Congregate Dining (4 sites)	2,075
Meals on Wheels	5,302*

#### Transportation

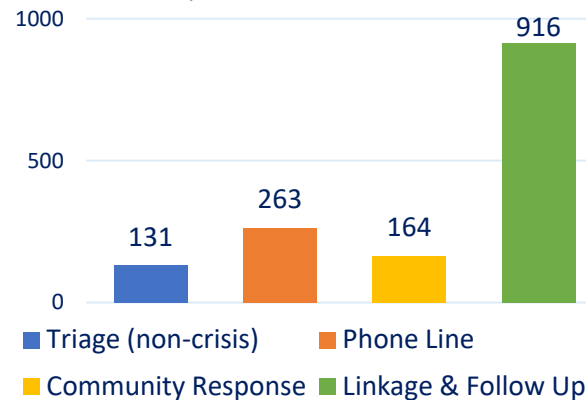
Total Rides Provided: 2,945



### Behavioral Health Services

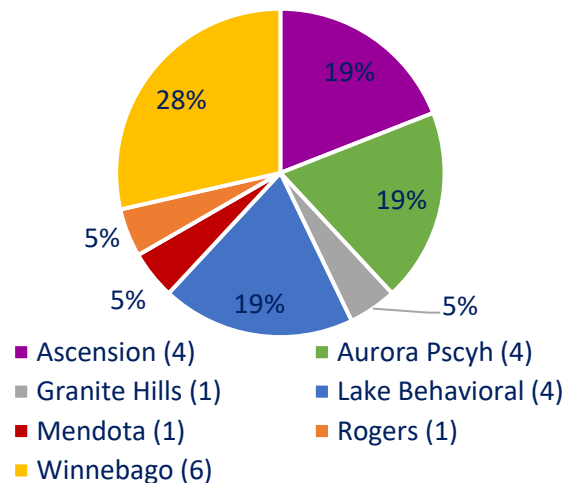
#### Crisis Intervention Contacts

1,474 Total Contacts



#### Inpatient Admissions

21 total (youth & adults)



#### Behavioral Health Resource Center

Total number of contacts:

**370**

### Outreach & Education

#### Aging & Disability Outreach and Education:

Number of educational sessions offered:

**12**

Classes/groups offered include Caregiver Coffee Club, Caregiver GPS, Family Caregiver Support Group, Healthy Living with Diabetes (2), Welcome to Medicare, Powerful Tools for Caregivers (2) and Memory Screen Monday (4).

Outreach Events Participated: **8**

Outreach Events Hosted: **1**

#### Behavioral Health Outreach and Education:

Events Participated In:

**3**

Events Hosted:

**1**

# Division of Aging, Disability & Behavioral Health Services

## 2024 Year to Date Utilization Dashboard

### Aging & Disability Services

#### Aging & Disability Resource Center

Total Contacts (all services):

**8,740**

All services include I&A, Benefit Specialist, Loan Closet, and ILSP. Phone and in person contacts are included in this figure.

#### Loan Closet

Residents Served:

**409\***

Items Borrowed:

**1,334**

*\*Updated to reflect unduplicated residents served.*

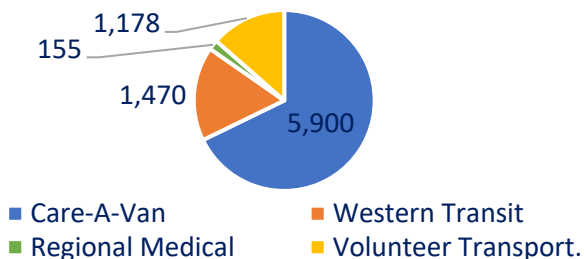
#### Nutrition Services

Residents served data was removed due to data timeline conflicts.

Nutrition Program	Meals Served
Carry Out	1,434
Congregate Dining (4 sites)	5,704
Meals on Wheels	16,654

#### Transportation

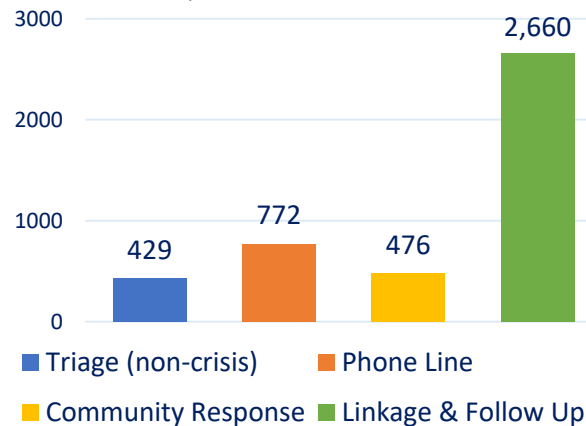
Total Rides Provided: 8,703



### Behavioral Health Services

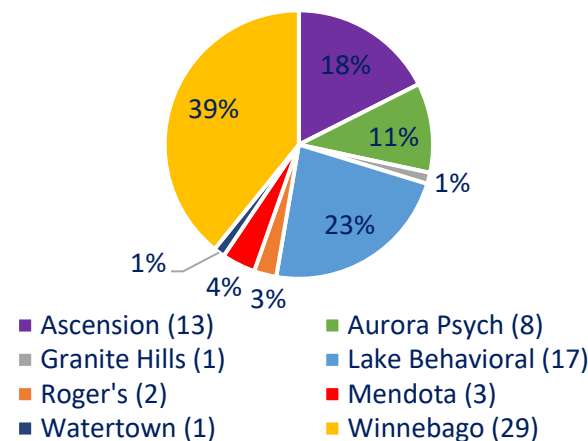
#### Crisis Intervention Contacts

4,337 Total Contacts



#### Inpatient Admissions

74 total (youth & adults)



#### Behavioral Health Resource Center

Total number of contacts:

**1,010**

### Outreach & Education

#### Aging & Disability Outreach and Education:

Number of educational sessions offered:

**28**

Classes/groups offered include Caregiver Coffee Club, Caregiver GPS, Consortiums, Dementia Roadmap, Exploring Brain Health, Family Caregiver Support Group, Healthy Living with Diabetes, Medicare workshops, Memory Café, Memory Screen Mondays, Powerful Tools for Caregivers, and Welcome to Medicare.

Outreach Events Participated In: **41**

Outreach Events Hosted: **4**

#### Behavioral Health Outreach and Education:

Events Participated In:

**15**

Events Hosted:

**3**