



COUNTY OF KENOSHA

John T. Jansen, Director
Department of Human Services

Lynda Bogdala, Administrator
Brookside Care Center
3506 Washington Road
Kenosha, WI 53144
Phone (262) 653-3800
Fax: (262) 653-3850

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To Residents and Family Members:

We know that you may be concerned about the spread of the 2019 coronavirus and how it may impact us here at Brookside Care Center. **Ensuring residents are cared for in a safe and healthy environment is our greatest concern.**

Currently, we don't have any cases in our community. The Centers for Disease Control and Prevention (CDC) has recommended a variety of steps that we are implementing to help reduce the potential for the virus to enter our building. However, we need your help in battling COVID-19.

Below are some examples of how you can help protect residents, as well as prevent the spread throughout the community:

- For family members and friends, we ask that you **do not** visit Brookside Care Center if you have any symptoms of respiratory illness. Those symptoms include cough, fever, sore throat, runny nose, and/or shortness of breath, *even if the symptoms are mild*. Our staff members may be conducting screenings prior to entrance of the main building.
- If you have traveled to anywhere with active Coronavirus cases, *including affected areas within the United States*, also please do not visit Brookside until 14 days after return from travel.
- We understand that connecting with loved ones is incredibly important, and there are a variety of other ways you might consider reaching them. These may include telephone, email, text, or through Skype or Facebook. Please let us know how we can help facilitate communication.

Brookside Care Center is following the recommendations of the Centers for Disease Control & Prevention (CDC) on prevention steps, including following strict handwashing procedures and, in many circumstances, wearing gowns and gloves when interacting with residents who are sick.

In addition, our center is in close contact and following the guidance of the Kenosha County Division of Health and the Wisconsin Department of Health Services. We are posting signs on our entryway doors to notify visitors of the symptoms of COVID-19 with a request that visitors not enter the building if they are experiencing these symptoms.

We will notify you if any residents or staff are diagnosed with COVID-19. Should you have any questions, please feel free to contact us at 262-653-3800. You may also go to <https://www.facebook.com/BrooksideCareCenter/> for updates.

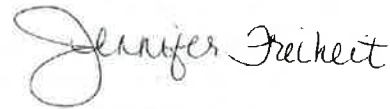
For additional information, please visit the CDC's coronavirus disease information page at <https://www.cdc.gov/coronavirus/2019-ncov> and the state health department's website at <https://www.dhs.wisconsin.gov/disease/covid-19.htm>.

Thank you for your continued support and for being a valuable member of our community.

With gratitude,

A handwritten signature in black ink, appearing to read "Lynda Bogdala". The signature is fluid and cursive, with the first name "Lynda" being more prominent than the last name "Bogdala".

Lynda Bogdala, LNHA
Administrator
Brookside Care Center

A handwritten signature in black ink, appearing to read "Jennifer Freiheit". The signature is cursive and elegant, with the first name "Jennifer" being more prominent than the last name "Freiheit".

Dr. Jennifer Freiheit
Health Officer/Director
Kenosha County