



8600 Sheridan Road • Kenosha, WI 53143 • 262-605-6646 • Fax 262-605-6649

## **Transportation**

There are many ways to get around to the appointments and errands you have, and a few things to think about as you plan your trip. Most of these providers will accept cash for services, and some may accept payment by credit or debit card, so be sure to call the provider to check ahead of time. You will be seeing the words “ambulatory and Wheelchair accessible” to describe who can ride. Ambulatory means the person can walk by themselves or with a walker or cane, to get to the vehicle. Wheelchair accessible, means a vehicle can take someone who is seated in a wheelchair for the ride.

### **ADRC's Mobility Manager**

The Mobility Manager helps people understand their transportation options and can help with:

- One on one, or group travel training, Route planning, Care-A-Van applications, Complaints or concerns,

Advocacy for Non-emergency Medical Transportation

If you'd like to connect with the Mobility Manager, you can contact the ADRC, Monday-Friday 8:00am-5:00pm,

262-605-6646.

### **Where are you going?**

If you need a medical ride, and have private insurance, you may want to call your company to see if your ride is covered with your policy. If you have Family Care, Partnership or PACE, call your care manager to arrange transportation. Anyone with Medicaid (a Forward Health card, or BadgerCare), will need to call MTM, Inc. at: 1-866-907-1493, or online [www.mtm-inv.net/wisconsin/](http://www.mtm-inv.net/wisconsin/) If you have Medicaid and someone can drive you, they may be able to be reimbursed for their trip.

If you need a ride for any other reason like to the store, or medical appointments that are not covered by any insurance or program, then here are some other ways to ride there:

Ride-Share options: Lyft

Lyft matches drivers with passengers who request rides through a smartphone app [www.lyft.com/](http://www.lyft.com/) Lyft

matches drivers with passengers who request rides through a smart phone app, and passengers pay automatically through the app.

Uber Ride Sharing Company [www.uber.com/](http://www.uber.com/) Riders request rides through the app, pay a base fare plus a fee per mile and minute.

### **Ambulnz**

6329 28th Avenue  
Kenosha, WI 53143

(262) 658-4448 : Main phone  
(866) 819-0033 : Alternate phone  
(262) 818-7722 : Fax Number

**Website:** <https://www.ambulnz.com/>

**Intake Procedures:** Call to arrange transportation

**Fees:** Varies, call for details. Accepts Medicaid and Medicare and most private insurance. Call to verify specific coverage

Ambulance company.

Provides:

- Stretcher transportation only, including to hospitals, or hospital to hospital; hospital to home upon discharge; hospital to nursing homes, diagnostic transport and other special stretcher transport on a case by case basis, Emergency and Non-emergency ambulance transportation.

**ANT Transportation (ES)**

5910 77th Street  
Kenosha, WI 53142

(262) 764-3441 : Main phone  
(262) 764-3442 : Fax Number

**Website:** [anttransportation.com](http://anttransportation.com)

**Email:** [info@anttransportation.com](mailto:info@anttransportation.com)

**Intake Procedures:** Call 24 hour in advance to make reservation

**Fees:** Private pay rate: \$14.50 for first 5 miles; \$1.50 every additional mile; \$25.00 for WC handling fee each way

Private, Non-Emergency Ambulatory and Wheelchair Transportation company offering door to door transportation to medical appointments, urgent care, hospital discharge, airport, work, errands, etc. in Southeast Wisconsin and Northern Illinois, Call for details and to arrange a ride.

**Care-A-Van**

1218 79th Street  
Kenosha, WI 53143

(262) 658-9093 : Main phone  
(262) 653-4290 : Alternate phone  
(262) 818-1273 : Alternate phone

**Website:** [www.thekac.com](http://www.thekac.com)

**Email:** [info@thekac.com](mailto:info@thekac.com)

**Intake Procedures:** Call to arrange a ride. \*\* Can leave reservations on Voicemail. Reservations must be made 24 hrs in advance.

Can apply for Rider Certification online through the City Transit site:  
<http://www.kenosha.org/departments/transportation/paratransit.html>

\*See program notes for special instructions for Medicaid (T19) rides

**Fees:** One-way transportation is \$4.00; One-way transportation to a senior meal site is \$1.00. \$40 punch cards (10 rides + 1 FREE ride)

Please have the exact fare, change cannot be given. You may have a guest join you on your trip. Please let the scheduler know that you have a guest when you call to schedule the ride. Guest fares are \$4 each way. Approved personal care attendants may travel at no charge. You must indicate you require assistance from an attendant when you apply for para-transit services

Care-A-Van is the area's ADA Paratransit service. Persons of any age who have a disabling condition which prevents them from using the city bus, are eligible.

- Paratransit certification is required. \*\* Now offering medical rides to Kenosha County residents that have medical appointments outside of the county borders. Transport to Racine, Walworth and Milwaukee, call for details and fares.

**Go Riteway Transportation Group**

6970 S. 6th Street  
Milwaukee, WI 53154

(414) 570-5200 : Main phone  
(800) 236-5450 : Toll-free

**Website:** [www.goriteway.com/](http://www.goriteway.com/)

**Email:** [info@goriteway.com](mailto:info@goriteway.com)

**Intake Procedures:** Call for details

**Fees:** Call for schedule and fees

Ground transportation company that will go anywhere in the United States. Offers Motorcoach Airport Shuttle service and door to door private car services to airport.

**GoGoGrandparent (ES)**

1600 Bryant Street # 410477  
San Francisco, CA 94141

(855) 464-6872 : Main phone

**Website:** [www.gogograndparent.com](http://www.gogograndparent.com)

**Intake Procedures:** Complete registration online at [www.gogograndparent.com/registration](http://www.gogograndparent.com/registration), or call the main phone number to register over the phone

**Fees:** Various Monthly Membership options, starting at \$9.99/month, then \$0.27 per minute for Concierge service in addition to Uber/Lyft's ride fare. Discounts available for annual billing.

GoGoGrandparent allows older adults to access and use Uber and Lyft transportation services without needing a smartphone or cellphone.

Offers long distance loved ones, peace of mind that trips are made safely. Check website for full details or register: [www.gogograndparent.com/registration](http://www.gogograndparent.com/registration), or call the main phone number to register over the phone. Offers several plan options.

## Greyhound Bus Line

Kenosha Metra Station- Bus Stop Only  
Kenosha, WI 53140

(800) 231-2222 : Main phone  
(800) 345-3109 : TTY  
(800) 531-5332 : Alternate phone  
(800) 752-4841 : Alternate phone

**Website:** [www.greyhound.com](http://www.greyhound.com)

**Intake Procedures:** Call to purchase tickets or book online. \*\*Call toll-free to book your ticket over the phone (\$20 fee applies)

**Fees:** Varies. Seniors age 62 and older, are eligible for a 5% discount, with proof of age; Veterans and active duty service members are eligible for 10% off full prices; Call for full details about fares for persons with disabilities

Provides bus transportation throughout North America. If you are having trouble purchasing tickets electronically due to a disability, one of our Customer Service Representatives will be happy to help you by phone at 1-800-752-4841 1-800 -752-4841 and waive the standard convenience fee after confirming that your inability to book electronically is due to your disability.

## Kenosha Area Transit (ES)

4303 39th Ave  
Kenosha, WI 53144

(262) 653-4287 : Main phone  
(262) 653-4290 : Alternate phone  
(262) 653-4295 : Fax Number  
(262) 653-4475 : Alternate phone

**Website:** [www.kenosha.org/departments/transportation](http://www.kenosha.org/departments/transportation)

**Email:** [transit@kenosha.org](mailto:transit@kenosha.org)

**Intake Procedures:** Call for details. Information in Spanish (262) 652-2111

**Fees:** Adults Cash: \$2.00; Monthly Pass: \$60.00 Students Cash: \$1.50 ; Monthly Pass: \$45.00 (age 5 through high school) Elderly and Disabled Cash: \$1.00 ; Monthly Pass: \$30.00 (with Medicare card or Transit ID) \* Active Military, Retired Military and VA identified card holders ride free, with proof to show the bus driver. Medicare card holder Cash: \$1.00 ; Monthly Pass: \$30.00 Saturday Super Transfer Unlimited rides Saturdays: \$3.50

If paying in cash, must have exact fare. Discounted rate for senior citizens and persons with a disability. Can show Transit card or Medicare card

Kenosha Transit has wheelchair ramp buses on all regular route service. \*\*Discounted bus passes are available to seniors 65 years and over and persons with a disability. To obtain a Transportation Discount ID, must present Medicare or Medicaid card, and complete application in person Kenosha City Transit office, or Aging and Disability Resource Center, 8600 Sheridan Rd., Kenosha.

## **Ktown Transportation**

6946 46th Street  
Kenosha, WI 53144

(262) 764-0377 : Main phone  
(262) 654-5661 : Fax Number

**Email:** [ktowntransportatn@hotmail.com](mailto:ktowntransportatn@hotmail.com)

**Intake Procedures:** Call to make transportation arrangements for private pay rides.

\*See program notes for special instructions for Medicaid (T19) rides

**Fees:** Call for details. \*See program notes for special instructions for Medicaid (T19) rides

Medical transportation company. Provides: Wheelchair and ambulatory transportation with assistance, Will transport folding wheelchairs, Non-medical transportation is also available, by appointment only. \*request 2-3 days notice, Will travel outside of Kenosha County, Milwaukee and northern Illinois.

## **Medix Ambulance**

642 S. Kane Street  
Burlington, WI 53105

(262) 539-2680 : Main phone  
(414) 937-6741 : Alternate phone

**Website:** <https://www.medixals.com/index.php>

**Intake Procedures:** Call to arrange transportation. Advance notice is required

**Fees:** Ambulance transport only. Please call for full details.

A specialized transportation company.

Provides: Ambulance transport (Stretcher), Available Monday-Friday, 6:00am-5:00pm, Cost varies, call for details.

## **Metra/RTA**

5414 13th Avenue  
Kenosha, WI 53140

(312) 322-6777 : Main phone  
(312) 836-7000 : Alternate phone  
(312) 633-4357 : Alternate phone  
(312) 913-3110 : Alternate phone

**Website:** [www.metrarail.com](http://www.metrarail.com)

**Intake Procedures:** Call for details

**Fees:** Varies. Reduced rates are available, see program details, or call for details.

<https://www.rtachicago.org/rider-resources/rta-fare-programs>

<https://www.rtachicago.org/sites/default/files/documents/RTA%20Reduced%20Fare%200Brochure.pdf>

Train transportation in and between Kenosha and Chicagoland area. \*\*There is no ticket agent at the Kenosha station. \*Train stop is accessible.

All 11 train lines in the Metra system are fully accessible to customers with disabilities.- Reduced fare cards are available to senior citizens age 65 and older, qualified persons with a disability and qualified veterans.

**MTM (ES)**

8383 Greenway Blvd, Suite #400  
Middleton, WI 53562

(866) 907-1493 : Main phone

**Website:** [www.mtm-inc.net/wisconsin/](http://www.mtm-inc.net/wisconsin/)

**Intake Procedures:** Call to arrange ride Monday-Friday, 7am-6pm by calling 866-907-1493 to Scheduling or canceling a ride \*All rides except hospital discharges and urgent trips must be pre-arranged at least two business days in advance

**Fees:** Call for details. \*DHS website with information about bus tokens or mileage reimbursement: <https://www.dhs.wisconsin.gov/nemt/index.htm>

**Resilience Transportation Service**

11414 West Parkplace Avenue  
Milwaukee, WI 53223

(414) 786-4846 : Main phone

**Website:** [www.resilience-mke.org](http://www.resilience-mke.org)

**Email:** [info@resilience-mke.org](mailto:info@resilience-mke.org)

**Intake Procedures:** Call/text 414-786-4846, or email [info@resilience-mke.org](mailto:info@resilience-mke.org), at least 3 hrs before transportation is needed

**Fees:** Determined by trip, call for pricing structure. Can accept MA thru Veyo, Medicare and Private Pay

A non-emergency transportation service provider. Transports clients for medical appointments, for employment, senior centers, senior living centers, etc. Offers ambulatory and wheelchair transport.

**Sunshine Transport, LLC**

480 Crest Lane  
Antioch, IL 60002

(847) 505-8445 : Main phone

**Website:** [www.sunshinetransportllc.com](http://www.sunshinetransportllc.com)

**Email:** [joel@sunshinetransportllc.com](mailto:joel@sunshinetransportllc.com)

**Intake Procedures:** For MA Non Emergent Medical trips, please call Veyo to make reservations. If paying privately, please call for pricing and make reservation with a few days advanced notice. \* require at least 24 hours notice for cancellations. Cancellations made less than 24 hours before the scheduled pickup time will be charged the full fare.

**Fees:** Rates for Private pay vary, call for details. Offer reduced rates for Antioch surrounding areas such as Salem Lakes, Paddock Lake, Pleasant Prairie. Reduced rates or dialysis. Can accept MA thru Veyo, Medicare and Private Pay Transportation company, able to transport ambulatory and wheelchair transport. Drivers have experience with elder care, including nursing home facilities and home health. Able to accommodate trips to Milwaukee, Evanston, Kenosha, Racine and Chicago. Call for rates and details.

**Tootl Transport**

507 S. Naperville Road  
Wheaton, IL 60187

(414) 376-2222 : Main phone

(414) 296-0033 : Fax Number

**Website:** [ridetootl.com/milwaukee](http://ridetootl.com/milwaukee)

**Email:** [milwaukee@ridetootl.com](mailto:milwaukee@ridetootl.com)

**Intake Procedures:** Call or thru website. Advance reservations are suggested but "last-minute" service is provided based on availability

**Fees:** Varies based on ride details. Will bill Credit Card. please complete authorization as a new customer. Accepts Visa, Mastercard, American Express and Discover Call for full details

Offers non-emergency transit for seniors and people with disabilities, in wheelchair accessible vehicles 24 hours a day, 365 days a year. Offers also long distance and out-of-state transports upon request. Wheelchair accessible transportation provider for Southeastern Wisconsin. The first escort rides free, then \$6 each way for any additional escort needed.



## **Transtar Medical Transportation Services**

120 West Main Street

(800) 972-8080 : Main phone

Campbellsport, WI 53010

(920) 880-1593 : Fax Number

**Website:** [www.transtarmedical.com](http://www.transtarmedical.com)

**Email:** [contact@transtarmedical.com](mailto:contact@transtarmedical.com)

**Intake Procedures:** Call to schedule transportation. Can accommodate scheduled and same day call-in appointments. Trips can not be set up by email, please call to schedule.

**Fees:** Call for details. Accepts cash, check and most major credit cards

Non-emergency transportation for wheelchair bound and ambulatory clients, door through door service. \*Transport must begin or end in Milwaukee County. Call for complete details.

## **Volunteer Transportation Service**

KAFASI

(262) 842-7433 : Main phone

Kenosha, WI 53143

(262) 658-2263 : Fax Number

**Website:** [www.kafasi.org/](http://www.kafasi.org/)

**Intake Procedures:** Call for reservation. Requests for rides must be made at least 48 hours in advance however, more notice is recommended. Rides based upon availability of a driver

**Fees:** Fees: \*Effective 4/1/24\* Trips 5 miles or less are \$6.00 for one way.

Trips of 6 or more miles are \$1.00 per mile.

Riders need to provide a credit/debit card to the office

Rides are provided by volunteer drivers and dependent on the availability of drivers.

Riders must be ambulatory and/or able to get in and out of the car independently.

Provides transportation for medical appointments, errands, and light shopping.

Requests for rides must be made at least 2 business days in advance, however more notice is recommended.

## Western Kenosha County Transit

1218 79th Street  
Kenosha, WI 53143

(888) 203-3498 : Main phone  
(262) 818-1273 : Alternate phone

**Website:** <https://www.kenoshacounty.org/579/Western-Kenosha-County-Transit>

**Email:** [info@thekac.com](mailto:info@thekac.com)

**Intake Procedures:** Call for door-to-door service. Request must be made at least one day in advance

**Fees:** One-Way General Public \$5; Senior/Disability \$3

Senior Dining Trip \$1

Sharing Center Trip Free

\* Senior/Disabled: Riders 65 or older or those with a disability are eligible to ride at a reduced rate. To receive the reduced rate please show one of the following when boarding:

- Valid Medicare card and photo I.D.

- Reduced Fare Pass - Call 262-605-6646 for more information Applications must be returned with a valid photo ID. \*Purchases are cash or check only. Have exact change. Drivers cannot make change. Call 1-888-203-3498 to purchase card.

Western Transit provides a Public Transit bus service connecting rural Kenosha County to Kenosha, Lake Geneva, and Antioch, Illinois. Connect to Kenosha Area Transit at Southport Plaza or to the Metra in Antioch.

All vehicles are equipped with lifts and wheelchair tie-downs. Drivers will assist with boarding and disembarking if requested. Drivers are not required to carry packages.

## Wisconsin Coach Lines, Coach USA

1520 Arcadian Avenue  
Waukesha, WI 53186

(866) 912-6224 : Main phone

**Website:** [www.wisconsincoach.com](http://www.wisconsincoach.com)

**Email:** [wisconsincoach@coachusa.com](mailto:wisconsincoach@coachusa.com)

**Intake Procedures:** Purchase tickets online or from the driver

**Fees:** Vary depending on destination, call for details. Older adults and persons with a disability can receive 50% off commuter service, one way by showing proof of age or disability. Call for details

Provides bus transportation in Southeastern Wisconsin and airport transportation.

Older adults and persons with a disability can receive 50% off commuter service, one way by showing proof of age or disability. Call for details.

\*Disclaimer:

This information is believed to be accurate as of the date of the last update. The Aging & Disability Resource Center (ADRC) may not be held responsible for using this information in a way it was not meant to be used. The ADRC does not recommend or screen the business or services and is not responsible for any business policies. Please use your judgement when calling for services, getting estimates, checking references and licenses. For professional license information, you can contact the Wisconsin Department of Regulation and Licensing by phone: 608-266-2112, or access their website: [online.drl.wi.gov/LicenseLookup/LicenseLookup.aspx](https://online.drl.wi.gov/LicenseLookup/LicenseLookup.aspx)

You can also contact the Better Business Bureau by phone: 1-800-273-1002 or access their website: [www.wisconsin.bbb.org/](https://www.wisconsin.bbb.org/)