

# Inside Source

A Kenosha County ADRC Benefit Specialist Newsletter

October 2021  
Volume 1 Issue 4

## CALENDAR OF EVENTS

### MEDICARE OPEN ENROLLMENT ASSISTANCE

#### Registration Required

*Call to reserve your time & location.*

ADRC: 262-605-6646 or 1-800-472-8008

ADRC, 8600 Sheridan Rd., Kenosha, Entrance D

Nov. 9, 9 – 11a.m.

Nov. 10, 1 – 3 p.m.

Nov. 11, 15, 10 a.m. – noon

Nov. 16, 17, 1 – 3 p.m.

Nov. 22, 10 a.m. – noon

Nov. 23, 24, 1 – 3 p.m.

Westosha Senior Center, 19200 - 93<sup>rd</sup> St., Bristol

Oct. 21, 28, Dec. 2, 9:30 a.m. – 12:30 p.m.

Salem Town Hall, 9814 Antioch Rd., Salem

Nov. 2, 3, 9 a.m. – noon

Bristol Village Office, 19801 - 83<sup>rd</sup> St., Bristol

Oct. 27, 9 a.m. – noon

Village of Paddock Lake, 6969 - 236<sup>st</sup> Ave., Salem

Oct. 26, 9 a.m. – noon

Southwest Library, 7979 - 38<sup>th</sup> Ave., Kenosha

Nov. 30, 10 a.m. – 1 p.m.

Northside Library, 1500 - 27<sup>th</sup> Ave., Kenosha

Oct. 20, 1 – 4 p.m.

Twin Lakes Library, 110 S Lake Ave., Twin Lakes

Nov. 18, 10 a.m. – 1 p.m.

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### COMMUNITY EVENT:

October 2, 2021, 10 a.m. – 2 p.m.

UMOS Community Resource Event

Redeemer Parkside Church, 2620 14<sup>th</sup> Place, Kenosha

## Why Should You Review Your Medicare Plan?

The Medicare Open Enrollment period  
(October 15, 2021 through December 7, 2021)  
is a good time to review your Medicare insurance Plans for 2022

- Your coverage needs may have changed.
- You may find you're going to the doctor more, or less, often. The prescription drugs you take may be different, or you may need better access to health care services.
- New, more affordable Medicare plans may be available. The total cost, provider network, and services offered are different between plans. Review plans to see if other plan options could better meet your needs. Review your 2021 "Medicare & You" handbook; it has information about Medicare coverage, as well as Medicare Advantage and Medicare Prescription Plans.
- Benefits can vary. Not all Medicare coverage options offer the same benefits. Plan benefits can change from year-to-year.
- When you visit Medicare.gov/plan-compare, it will be easier than ever to compare coverage options and shop for plans. You may be able to find plans in your area that: Cost less, cover your prescriptions, allow you to go to the providers you want—such as your doctor or pharmacy, offer extra benefits that Original Medicare doesn't cover, including vision, hearing, dental, and more.

Think about your Medicare coverage needs for 2022. You can review 2022 plan options on Medicare.gov or by contacting the Aging & Disability Resource Center at 262-605-6646 or 800-472-8008.

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## How We May be Able to Assist You

The Kenosha County Aging & Disability Resource Center provides resources and support for Kenosha County residents, age 60+ and adults 18+ with a disability. The Elder Benefit Specialist Program assists clients with medical billing issues.

Recently, a 66-year-old Hispanic woman, whose primary language is Spanish, requested assistance with a review of a medical bill written in English. It appeared to her that she was being billed a second time for an item she had previously paid.

Upon review by our bilingual Benefit Specialist, it was discovered the bill was sent to her by mistake. The staff followed up to make sure the billing was corrected. The client was then contacted and informed of the review and she expressed relief.

When in doubt with medical billing, sometimes a secondary set of eyes by a benefit specialist can help resolve the issue.

At the Kenosha County ADRC, benefit specialists can help clients in many different ways. We serve all of Kenosha County. Call us! 262-606-6646 or 800-472-8008 and ask for Information & Assistance.



## Spot Light

### Meet Andrea Taylor, Disability Benefit Specialist

My name is Andrea Taylor, and I am a Disability Benefit Specialist / Wisconsin SHIP Counselor with the Kenosha County Aging & Disability Resource Center.



I am a graduate of the University of Illinois with a Bachelor of Arts degree. I am a member of Wisconsin Benefits Associates and completed the Trauma-Informed Advocacy training program.

I am also involved with the Cultural Respect Builders at the ADRC, a group that works to promote equality among all people.

I am passionate about services for elder adults. As a Disability Benefit Specialist, I love to help others empower themselves and be confident in the decisions they are making concerning employment, insurance, and the individual goals they would like to achieve.

**Monday – Friday • 8 a.m. – 5 p.m. • Appointments available**

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Facebook: [kenoshacountyadrc](https://www.facebook.com/kenoshacountyadrc)

Hablamos Español

The logo for the Kenosha County Aging & Disability Resource Center (ADRC). It features the letters "ADRC" in a large, stylized font with a white outline. Below "ADRC" is the text "Kenosha County" and "Aging & Disability Resource Center" in a smaller, sans-serif font.

**ADRC**  
Kenosha County  
Aging & Disability Resource Center