

Aging, Disability and Behavioral Services

The Division of Aging, Disability & Behavioral Health Services had many unique challenges in 2020 related to the pandemic. One of those was protecting the most vulnerable population in the community during the pandemic, which was our older community members. It was important to us to ensure that all seniors had access to food, especially those who did not want to leave their homes. We provided a variety of options to meet that goal with our community partners. For a while, my office had a wall of shelf stable food boxes that we distributed. The “wall of food boxes” became a topic of conversation for every virtual meeting!

Contact with Aging and Disability Resource Center

15,673 calls for Information and Assistance
6,074 Older Adults, Persons with Disabilities and Caregivers served
2,326 Office Visits
1,036 Home Visits
618 Long Term Care Screenings
524 Vulnerable adults served through Adult Protective Services
454 Enrollments into Family Care

Service Highlights

77,173 Total Meals Served
31,990 Total Rides: Transportation (Care-A-Van, Western Transit, Volunteer Transport)
1,164 individuals served by Benefit Specialists for a monetary impact of \$5,509,849
1,077 Individuals received 2,997 items from our Medical Equipment Loan Closet



Contact with the Mental Health and Substance Abuse Resource Center

2,414 Resource Center Contacts
193 Referrals for Benefit Specialists
168 functional screenings

Mental Health & Behavioral Health

16,963 contacts to Adult Crisis
454 Kare Center Admissions
269 participants enrolled in Comprehensive Community Services
250 Involuntary Psychiatric Hospitalizations
88 participants enrolled in Community Support Program

Service Highlights

116 Participants in Medication Assisted Treatment Programs- 295 injections provided
40 Community Members received free pandemic stress therapy
27 Participants in Treatment Court
24 Participants with substance abuse issues received recovery housing/sober living services



Highlight

When the pandemic started many seniors faced uncertainly around food. Many were uncomfortable with going shopping, so the Division initiated a partnership with KAC where Division staff would assist with an online grocery order and KAC drivers would pick up and deliver to the client's home. Here is the impact this program had on those we were able to serve.

“I am so thankful to the ADRC for the service that they provide to seniors especially during these trying times. I try to be as independent as I can, but there are some times when I need some help - grocery shopping during this COVID pandemic”

“I am glad this service exists. This helps me with the stress factor.”

“This is a God send for me. Please continue it. “

