



Emergency Response, Safety and Medication Systems

In an emergency, time is very important! This list includes information about Emergency Response Systems, monitoring systems and personal identification options in case a loved one becomes lost.

Personal Emergency Response systems (PERS) let you to call for help at the touch of a button. They can provide a feeling of security for those with problems such as falling, dizziness, serious health conditions, difficulty getting around and can help people stay safely in their homes longer.

When you press the button this opens two-way, communication with a call center. The responder can talk to you, see what help is needed and call for help immediately or if the caller is unresponsive or going in and out of consciousness, then agent will call 911. Most companies will have your health information on file, along with whom you want called if you need help.

There are 3 ways these systems work:

- Making use of a LAN line,(regular phone line) only for use within your home or yard depending on the range
- Making use of a cellular option in your home or yard depending on the range
- Making use of a cellular option but is mobile and can be used even when you're not at home, and is available to you wherever you are.

With so much to consider, we hope the attached Decision Guide will help you narrow your search for the right system to meet your needs.

. ** Please note, **ES** next to names in this booklet, show they offer services in Spanish, based on staff availability. Please call ahead for any translation needs.

Personal Emergency Response Systems (PERS)

GreatCall-Lively Mobile Plus and Lively Wearable2 ES 1-800-650-5921

www.greatcall.com/devices/lively-mobile-medical-alert-system/

Lively Mobile Plus medical alert device gives you one-button access to 5Star Urgent Response where highly-trained agents can assist you in any situation, allowing you to remain independent without compromising your safety. And with the mobile, waterproof design, you can take it anywhere. Regularly \$49.99, often run coupon specials, then monthly plans start at \$24.99 based on features. *Offers AARP discounts.

- Get help anytime
- Fall Detection available
- Waterproof
- Fastest call response time*
- Most reliable coverage**
- Enhanced GPS

Lively Wearable2

Just one press and you'll be connected through the Lively app on your smartphone to our 5Star Urgent Response Service for any emergency, big or small. To use your Lively Wearable2, make sure you have an Android 7.0/iPhone iOS 11 or later. To confirm compatibility, visit www.greatcall.com/check from the smartphone you'll be using with the Lively Wearable2. \$49.99 plus monthly plans start at \$24.99 based on features. *offers AARP discounts.

ADT Medical Alert Systems

1-800-588-2278

www.adt.com/health/products

Connection to specially trained ADT Monitoring professionals, 24hrs a day, 365 days a year. Several options available. Waterproof help button available as a pendant or wristband, up to 300ft range to reach every room in your home. GPS location services and Fall detection is available for an additional fee.

3 separate base units:

1. 300-foot range and requires a land line – \$30/month
2. Wider range but no base unit - \$35/month
3. Mobile on the go - \$40

Unit cost \$30 - \$40 *Offers discounts for AARP members.

Adaptive Technology Resources

262-375-2020

W175 N 11183 Stonewood Drive

Germantown, WI 53022

Stay in touch remotely with their family member (one touch video calls)

Monitor activity via sensors and alert buttons

Provide medication management and reminder systems, monitor health of loved ones remotely (blood pressure, glucose, oxygen, temperature, etc) and be alerted when concerns arise.

Assisted Technology Services, LLC

615-562-0043

www.assistivetechologieservices.com/

Emergency Alert pendant that you can talk through, with automatic fall detection. No monthly charges, no activation costs, no contracts. Can program up to 4 phone numbers and will automatically call 911 if there is no answer on the programmed numbers. Can answer incoming calls with the pendant also. Voice over IP (VoIP) compatible. Cell and Bluetooth compatible. \$279.95 for one TouchN'Talk Pro System with 1 pendant. See website for these options also:

- Wi-Fi Smart Alert
- Service Animal Alert button
- Over the Door Knob Key holder

Comfort Keepers – Safety Choice

1131 Prairie Drive, Suite 100

Racine, WI 53406

262-884-3930

Offers several in-home monitoring services – PER, medication monitoring, GPS, and environmental monitoring.

HomeHelpers-DirectLink

262-757-0012

www.homecareburlingtonwi.com

Call button worn as either a pendant or wristband to summon help. DirectLink staff monitors 24 hours a day, 365 days a year. Systems are available also for people without a LAN phone line. Also offers automated medication dispenser options. Call for complete details and service package options.

Lifeline **ES**

1-855-214-1363

200 Donald Lynch Blvd, Suite 300
Marlborough, MA 01572

Offers a nationwide personal emergency response system. Standard Lifeline Service provides quick access to help at the push of a button, Lifeline with AutoAlert automatically calls for help if it detects a fall and detects greater than 95% of falls. GPS location is available on some models that can sense falls wherever you are. * Discounts often available for installation costs.

1. Home Safe Standard – land line without auto alert (fall detection): \$29.95
2. In Home land line with fall detection: \$44.95
3. In home without landline and fall detection: \$39.00/mo
4. On The Go (Mobile personal alert button) does not require the use of an in-home communicator. \$49.95/month plus one-time device fee.

No contract, month to month.

USA MedAlert

262-909-3636

*Local installation, 3-year equipment buy back

All models available are now cellular based and include fall protection as the user is not tethered to their home. Our units are delivered with Fall-detection, but it can be disabled remotely if requested. These units work in any area that has cellular service.

If the pendant is activated, the user will be connected to our Response Center and two-way communication will be initiated. If the user needs assistance in a non-emergent event such as a fall (without injury) we will contact the closest person on the Response Center Form. Our highly trained operators will continue down the list until someone is contacted.

This differs from the service of a SmartWatch as that type of device has no-way of determining if the message was delivered. Should Emergency Medical Services be requested or required, the Response Operator will contact the appropriate agency to ensure our client gets the service desired.

As technology is constantly in the cellular world, these units are leased on a monthly basis. We offer the units for a monthly fee of \$29.95 as long as the payment are made with a monthly debit to a checking or savings account. There is no charge as long as the unit is returned in Serviceable condition..

Also offers:

MEDIMinder:

Table top dispenser holds up to 28 doses of medication and is programmable.

MEDIMinder with Remote Alert

Table top dispenser with Response Center Notification. Should the medications not be taken a message is sent to the response center. Notification can be made to caregivers and/or relatives via phone or email.

Offers several in-home monitoring services – PER, medication management and monitoring, GPS, health and environmental monitoring.

Services include:

-VRI Connect- Medical Alert System

-VRI Mobile Care- Mobile medical alert systems, you take along with you

-VRI Care Connect- Monitors vital signs too report to your physician

-VRI Med Connect- Medication monitoring to assure the right dose, every time

Call for complete details, or check out website at www.vricares.com

Other options:

Daily Telephone reassurance “check in calls”

CareCheckers

1-888-477-0435

Provides telephone reassurance for up to 3 calls per day. Plans for one call per day, made Monday-Friday, cost \$29.95/month. For an additional fee, clients can add up to three calls per day. Can make calls to private residences, nursing homes, or assisted living.

****Note,** can also choose the Monitored Check-in plan for \$14.95 per month, client calls the toll-free number, or sends an email and leave a check in message once per day, seven days per week. If CareCheckers does not receive your call by that time, they will attempt to contact you. If fail to reach you, we will then notify your contact.

Personal Identification for a safe return:

Medic Alert/Safe Return

1-800-432-5378www.alz.org/safereturn

Offers a nationwide identification, support program. Assistance is available 24-hours, every day, whenever a person is lost or found. Helps identify, locate and return "wandering" individuals who are memory impaired due to Alzheimer's disease, through a jewelry identification program. The caregiver can also receive an ID an in an emergency, it alerts others that there is a person dependent on care and may need attention. To learn more about and purchase a MedicAlert membership plan and ID products:

Online: Go to medicalert.org/alz and use the promo code ALZ.

Phone: Call MedicAlert's Member Services line 800.ID.ALERT (800.432.5378) and use the promo code ALZ.

SafeSurfin E-ZAlert

262-886-9612**Volunteer Center of Racine Co.****6216 Washington Avenue, Suite G****Racine, WI 53406**

A safety program to provide fast emergency response and peace of mind to loved ones. If an individual goes missing, E-ZAlert provides families with the power to deliver immediate information to media and law enforcement, unique to the missing person. Information is on a mini-CD, and can include fingerprints, photograph, video, personal description, etc. Call for full details.

Amplified Emergency Connect Phone

An emergency response phone that can be dialed remotely by pressing a wrist-watch style remote control. When pressed, the phone will automatically begin dialing up to six emergency contact numbers. A prerecorded message alerts your contacts of the emergency. Other features include speakerphone, and caller ID, visual strobe light ringer, adjustable ringer and outgoing speech amplification.

*This phone does not offer direct communication with an emergency contact that the other personal emergency response systems. The emergency contact option may not work during a power outage. (cont'd)

The Independent Living Center has this type of telephone and other adaptive telephones to try out to see what can best meet your needs before you buy and can discuss possible funding assistance.

Call for an appointment:

**Independent Living Center
Society's Assets**

262-657-3999, or 262-619-3619

To purchase the Amplified Emergency Connect Phone contact:

Hear WI Assistive Technology Store

10243 West National Avenue
West Allis, WI 53227 Videophone
hearwi.org/best-sellers

**800-755-7994
711,TTY**

LS&S Products

145 River Rock Drive
Buffalo, NY 14207
www.lssproducts.com/category/s?keyword=amplified+emergency+phone

1-800-468-4789

***Disclaimer:**

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online.drl.wi.gov/LicenseLookup/LicenseLookup.aspx

You can also contact the Better Business Bureau by phone: 1-800-273-1002 or access their website:

www.wisconsin.bbb.org/