What to Expect

When you call or stop by...

- 1) You will be greeted by a receptionist who will connect you to the appropriate staff.
- 2) The staff member will help identify the next steps based on your specific needs.

In most cases you will be able to talk with someone immediately, or receive a returned call within two business days.

Staff may arrange to meet with you in your home, our office or other location. Together you and the Benefit Specialist will make a plan for follow up contact or additional visits depending on your situation and preference.

Our Policy

All information you share with ADRC staff is private and confidential. All programs and services are voluntary.





Call or visit us

Monday – Friday 8 a.m. – 5 p.m.

Additional hours available by appointment

8600 Sheridan Road Kenosha, WI 53143-6514 262-605-6646 OR 1-800-472-8008 Hablamos Español E-mail: adrc@kenoshacounty.org Website: adrc.kenoshacounty.org Fax: 262-605-6649







Welcome: The Kenosha County ADRC

provides benefit assistance at no cost for disabled adults ages 18-59 and adults over age 60. Benefit Specialists help people navigate public and private benefit programs. They can assist with applications and provide advocacy if benefits are denied.

Disability - Benefit Specialist

Providing help for adults ages 18-59 who have physical disabilities, developmental disabilities and/or mental illness.

- Social Security Disability Income (SSDI)
- Part D (prescription assistance)
- SSI/Supplemental Security Income
- Medicaid (insurance)
- Medicare (insurance)
- Provide referrals, assistance and support on other related matters.

Elder - Benefit Specialist

Providing help for adults age 60 and over.

- Medicare (insurance)
- Medicaid (insurance)
- Medicare supplement/Advantage plans
- Prescription assistance
- SSI/Supplemental Security Income
- Social Security Disability Income (SSDI)
- Food Share
- Housing
- Attorney referrals
- Provide referrals, assistance and support on other related matters

