## **COUNSELING SERVICES IN KENOSHA COUNTY**

|  | AALTO  | AMRI<br>COUNSELING                   | ASCENT<br>COUNSELING<br>SERVICES                   | AURORA<br>BEHAVIORAL<br>HEALTH<br>SERVICES | CATHOLIC<br>CHARITIES                            | CHILDREN'S<br>BEHAVIORAL<br>HEALTH<br>SERVICES LLP | CHILDREN'S<br>HOSPITAL OF WI COMMUNITY<br>SERVICES | COMPASSIONATE<br>CARE<br>COUNSELING                        |
|--|--|--------------------------------------|--|--|--|--|--|--|
| Phone<br>Number                              | 654-9370                                       | 262-671-1625                         | 224-730-2725                                       | 948-4870<br>877-666-7223<br>New patients   | 637-8888   | 657-5026   | 652-5522<br>New patients 414-266-3339              | 652-6311   |
| Address                                      | 8503 75 <sup>th</sup> St<br>Suite A<br>Kenosha | 6321 23 <sup>rd</sup> Ave<br>Kenosha | 320 Grand Ave<br>Waukegan IL                       | 12225 71st St<br>Kenosha                   | 800 Wisconsin Ave<br>Racine<br>(Kenosha on Wed.) | 4039 80th St<br>Suite D<br>Kenosha                 | 8207 22nd Ave #155<br>Kenosha                      | 3624 17th Ave<br>Kenosha                                   |
| Phones<br>Answered                           | M-F 9am-7pm<br>Sat 9am-2:30 pm                 | M-F 9am-5pm                          | voicemail  | M-Th 8am-7pm<br>Fri 8am-3pm                | M-F<br>8:30am-5pm                                | M-Th 8:30am-5pm<br>F 8:30am-12pm                   | M-F 8:30am-5pm                                     | M-F 8am-5pm<br>or leave a message &<br>message is returned |
| Scheduled at<br>Time of Call                 | yes  | yes                                  | yes  | yes  | yes  | yes  | yes  | yes  |
| Time to First<br>Appt.                       | within 2 weeks                                 | within a week                        | within 1 week                                      | 6-8 weeks                                  | within a week                                    | 4 weeks  | 4-6 months   | At prospective client's availability                       |
| Urgent Slots<br>Available                    | based on availability                          | yes                                  | based on availability                              | no   | yes, Racine                                      | limited  | no   | yes  |
| Mental<br>Health                             | yes  | yes                                  | yes  | yes  | yes  | yes  | yes  | no   |
| AODA   | yes  | yes                                  | no   | no   | no   | no   | no   | yes  |
| Children                                     | 4-17 yrs old                                   | 4-17 yrs old                         | 7-21 yrs old                                       | 4-17 yrs old                               | yes-10 and up                                    | yes (& adults)                                     | yes  | no   |
| Verify<br>Insurance                          | yes  | yes                                  | yes  | yes  | yes  | yes  | yes  | no   |
| Medical<br>Assistance                        | depends on availability                        | yes                                  | yes (WI)   | no   | yes  | yes  | yes  | no   |
| MA/HMO                                       | depends on availability                        | yes                                  | Children's Community Health,<br>Molina, & Title 19 | yes with referral from<br>Aurora doctor    | yes  | yes, but not Title 19                              | yes  | no   |
| Medicare                                     | depends on availability                        | no                                   | no   | yes  | no   | yes  | no   | no   |
| Sliding Scale                                | no   | yes                                  | no   | no   | yes  | no   | yes  | no   |
| Self-Pay<br>Reduced Fee                      | yes  | yes                                  | yes  | yes  | yes  | yes  | yes  | yes  |
| Max'd Ins<br>Reduced Fee                     | yes  | yes                                  | yes  | no   | yes  | yes  | yes  | no   |
| In-home<br>Services<br>Available             | no   | yes                                  | yes  | no   | no   | yes  | no   | no   |
| Psychiatrist<br>on Staff                     | no   | Nurse Practioner<br>Telehealth       | no   | 1 for adults,<br>1 for children            | no   | no   | no   | yes (adult only)   |
| Bilingual                                    | no   | Spanish<br>translator                | yes, Spanish speaking therapist                    | interpreter service                        | yes (Hispanic therapist & outreach workers)      | no   | translators available                              | no   |
| Group or<br>Individual<br>Therapy or<br>Both | both   | both                                 | individual   | individual/family                          | individual                                       | both   | individual or family                               | both   |
| Website                                      | www.aaltolife.com                              | www.amricounseling.com               | www.ascentcounselingservices.com                   | www.aurorahealthcare.org                   | www.ccmke.org                                    | www.cbhs-kenosha.com                               | www.chw.org/communityservices                      | none   |

## **COUNSELING SERVICES IN KENOSHA COUNTY**

|  | HARBORSIDE THERAPY                      | JOHN HAWLEY<br>Counselor, LPC, LCPC, NCC<br>† | HORIZON<br>BEHAVIORAL<br>HEALTH<br>SOLUTIONS | INTER-<br>CONNECTIONS                             | FLEMING<br>PSYCHOLOGICAL<br>SERVICES   | KENOSHA<br>COMMUNITY<br>HEALTH<br>CENTER          | OAKWOOD<br>CLINICAL<br>ASSOCIATES<br>†            |
|--|---|---|--|---|--|---|---|
| Phone<br>Number                              | 262-564-5305                            | 262-384-3590                                  | 948-1000                                     | 654-5333  | 654-8366                               | 656-0044  | 652-9830  |
| Address                                      | 705 50 <sup>™</sup> St.<br>Kenosha      | 6501 3 <sup>rd</sup> Ave. Suite 7<br>Kenosha  | 6127 Gr Bay Rd<br>Suite 100<br>Kenosha       | 920 60th St<br>Kenosha                            | 6121 Gr Bay Rd<br>Suite 230<br>Kenosha | 4536 22nd Ave<br>Kenosha                          | 24804 75th St<br>Salem<br>4109 67th St<br>Kenosha |
| Phones<br>Answered                           | voicemail                               | voicemail                                     | voicemail                                    | M-Th 9am-5:00pm<br>F 9am-3pm                      | M-Th 8am-5pm<br>F 8am-2pm              | M-Th 7am-7pm<br>F 7am-5pm & Sat 7-3pm             | M-Th 9am-8pm<br>Fri 9-5pm                         |
| Scheduled<br>at Time of<br>Call              | call back                               | call back                                     | call back                                    | yes   | call back w/in 24 hrs                  | yes   | yes   |
| Time to First Appt.                          | 1 week                                  | 1-2 weeks                                     | 1 week                                       | 2 weeks   | 2-3 weeks                              | 1 day to 1 month                                  | less than 1 week                                  |
| Urgent<br>Slots<br>Available                 | yes                                     | based on availability                         | no   | no  | based on availability                  | based on availability                             | yes   |
| Mental<br>Health                             | yes                                     | yes   | yes  | yes   | yes                                    | yes   | yes   |
| AODA   | no                                      | yes   | no   | yes   | no                                     | yes   | yes   |
| Children                                     | 4 & up                                  | no  | no   | yes   | 6-18 yrs old                           | yes   | 6-17 yrs old                                      |
| Verify<br>Insurance                          | yes                                     | yes   | yes  | yes   | yes                                    | yes   | yes   |
| Medical<br>Assistance                        | yes                                     | no  | no   | yes   | yes                                    | yes   | yes   |
| MA/HMO                                       | T-19 and Children's<br>Community Health | Children's Community<br>Health, Anthem, UBH   | no   | yes   | limited                                | yes   | yes   |
| Medicare                                     |   | no  | yes  | yes   | Based on availability                  | yes   | no  |
| Sliding<br>Scale                             | yes                                     | no  | no   | no  | no                                     | yes   | no  |
| Self-Pay<br>Reduced<br>Fee                   | yes                                     | no  | yes  | 20% discount self-pay                             | limited                                | yes   | yes   |
| Max'd Ins<br>Reduced<br>Fee                  | yes                                     | yes   | yes  | yes   | limited                                | yes   | yes   |
| In-home<br>Services<br>Available             | no                                      | no  | no   | no  | no                                     | no  | no  |
| Psychiatrist on Staff                        | no                                      | no  | no   | Nurse Practioner                                  | no                                     | no  | no  |
| Bilingual                                    | no                                      | no  | yes Asian/Indian                             | no  | no                                     | yes (receptionist speaks<br>Spanish) interpreters | yes (Hispanic therapist)                          |
| Group or<br>Individual<br>Therapy or<br>Both | Individual & Couples                    | individual                                    | individual                                   | individual/family & marriage,<br>anger management | Individual & couples                   | individual & family                               | both  |
| Website                                      | Harborsidetherapy.com                   | none  | none   | www.interconnectionssc.com                        | www.flemingpsychological.com           | www.kenoshachc.org                                | www.oakwoodclinical.com                           |

## **COUNSELING SERVICES IN KENOSHA COUNTY**

|  | PATHWAYS COUNSULTING  | PERSONAL INSIGHT<br>COUNSELING SERVICES<br>†   | PROFESSIONAL SERVICES<br>GROUP | PSYCHIATRIC<br>&<br>PSYCHOTHERAPY<br>CLINIC<br>(PPC)<br>† | RED SHILED<br>MENTAL HEALTH<br>CLINIC | ROGERS MEMORIAL HOSPITAL  | SHALINI<br>VARMA MD           |  |
|--|---|--|--------------------------------|---|---------------------------------------|---|-------------------------------|--|
| Phone<br>Number                              | 652-7222  | 857-8707                                       | 652-2406                       | 654-0487  | 564-0286                              | Child/Adol. & adult mental health<br>and AODA services<br>942-4000              | 224-612-2348                  |  |
| Address                                      | 4633 Washington Rd<br>Kenosha   | 6530 Sheridan Rd Suite 7<br>Kenosha            | 2108 63rd St<br>Kenosha        | 3601 30th Ave Suite 102<br>Kenosha                        | 3116 75th St<br>Kenosha               | 9916 75th St Suite 205<br>Kenosha   | 3715 Washington Rd<br>Kenosha |  |
| Phones<br>Answered                           | M-Th 9am-5pm<br>F 9am-4pm   | answering machine 24 hours                     | M-Th 9am-9pm<br>F 9am-2pm      | M-F 9am-5pm   | M-F 8:30am-4:30pm                     | M, T & Th 8am-9pm Wed 8am-<br>6pm Fri 8:00 - 4:30pm, Sat 9am-<br>12pm           | M-F 9am-5pm                   |  |
| Scheduled<br>at Time of<br>Call              | yes   | call returned for scheduling                   | yes                            | yes   | yes                                   | phone assessment completed to<br>determine level and type of<br>services needed | yes                           |  |
| Time to First Appt.                          | 1-2 weeks   | 1 day to 1 week                                | 1-2 weeks                      | 2 weeks-therapy<br>1 month- psychiatrist                  | same day to 1 week                    | call for information  | 1 week                        |  |
| Urgent<br>Slots<br>Available                 | yes   | yes  | not generally same day         | yes   | yes                                   | call for information  | yes                           |  |
| Mental<br>Health                             | yes   | yes  | yes                            | yes   | yes                                   | yes   | yes                           |  |
| AODA   | yes   | yes  | group/individual               | yes   | no                                    | adults only   | yes                           |  |
| Children                                     | 4 and up  | late teens                                     | yes                            | yes   | yes                                   | 6-18 yrs old  | over 13                       |  |
| Verify<br>Insurance                          | yes   | yes  | yes                            | yes   | no charge                             | yes   | no                            |  |
| Medical<br>Assistance                        | yes   | no   | yes                            | no  | no charge                             | yes   | no                            |  |
| MA/HMO                                       | Community Connect<br>Children's Community Health<br>Plan                    | no   | yes                            | United Behavioral Health                                  | no charge                             | yes but not Molina  | no                            |  |
| Medicare                                     | yes   | no   | yes                            | yes   | no charge                             | no  | no                            |  |
| Sliding<br>Scale                             | no  | yes  | no                             | discount available for no insurance                       | no charge                             | call for information  | no                            |  |
| Self-Pay<br>Reduced<br>Fee                   | yes   | yes  | no                             | discount available for no insurance                       | no charge                             | call for information  | no                            |  |
| Max'd Ins<br>Reduced<br>Fee                  | yes   | yes  | no                             | yes   | no charge                             | call for information  | no                            |  |
| In-home<br>Services<br>Available             | no  | no   | no                             | no  | no                                    | no  | no                            |  |
| Psychiatrist on Staff                        | no  | no   | Telepsychiatrist               | yes for adults & children/adolescents                     | no                                    | yes & Telepsychiatrist  | yes                           |  |
| Bilingual                                    | yes (Spanish speaking<br>therapist)   | no   | no                             | no  | no                                    | use a service for many different languages                                      | no                            |  |
| Group or<br>Individual<br>Therapy or<br>Both | Individual, marital/family<br>counseling, eating disorders,<br>sexual abuse | individual, veterans                           | individual                     | individual  | both                                  | Individual, group, adolescent, adult dual, & OCD                                | individual/family             |  |
| Website                                      | www.pathwaysconsultingllc.com   | www.personalinsightscounselingserv<br>ices.com | www.psgcip.com                 | www.ppckenosha.com  | www.sakenosha.org                     | www.rogershospital.org  | www.DrVarmaMD.com             |  |
| This informs                                 |   |  |                                | 1 . O D   | 20 01                                 |   | 00 . 4 000 470 0000           |  |

|  | SUE PANGER & ASSOCIATES<br>COUNSELING & CONSULTATION | WELLSPRING COUNSELING<br>CENTER, INC                       | Wisconsin<br>Tele-Med<br>Network      | Worth Counseling Services, LLC                              | Mental Health & Substance Abuse Resource Center of Kenosha County                        | HOPELINE SMS Emotional Support Line Text "HOPELINE" to 741741.  A free service provided by:   | PREVENTION<br>LIFELINE<br>1-800-273-TALK (8255)<br>suicideprevention lifeline.org  |
|--|--|--|---------------------------------------|---|--|---|--|
| Phone<br>Number                              | 652-9599   | 554-7215   | 262-764-7205                          | 262-764-9901  | 262-657-7188<br>1-800-236-7188   | TEXT HOPELINE to 741741   | 1-800 273-Talk (8255)  |
| Address                                      | 811 60th St<br>Kenosha                               | 310 Old Gr Bay Rd<br>Kenosha                               | 6923 39 <sup>th</sup> Ave.<br>Kenosha | 7730 5 <sup>th</sup> Ave.<br>Kenosha                        | 5407 8 <sup>th</sup> Ave<br>Kenosha  |   |  |
| Phones<br>Answered                           | voicemail  | M-F 8am-5pm or leave a<br>message & message is<br>returned | Phones answered 24hrs a day           | M-F 8am -5pm or leave a<br>message & message is<br>returned | M-F 8am - 5pm phone answered<br>M-F 9am-5pm resource center is open                      | 24/7  | 24/7   |
| Scheduled<br>at Time of<br>Call              | call returned for scheduling                         | yes  | yes                                   | yes   |  | HOPELINE, is a text-in versus voice call-in free service throughout the entire state of Wisconsin  HOPELINE's purpose is to offer emotional support and resources before situations rise to crisis level. | We can all help prevent suicide. The Lifeline provides 24/7, free and confidential support for people in distress, prevention and crisis resources for you or your loved ones, and best practices for professionals. |
| Time to<br>First Appt.                       | 1 week   | 1 week   | Within 3 days                         | Less than 1 week  |  |   |  |
| Urgent<br>Slots<br>Available                 | yes, current clients                                 | no   | yes                                   | yes   |  |   |  |
| Mental<br>Health                             | yes  | yes  | yes                                   | yes   |  |   |  |
| AODA   | no   | no   | yes                                   | no  |  |   |  |
| Children                                     | yes  | 8-18 yrs old   | 4-18 years old                        | Adolescent/teen   |  |   |  |
| Verify<br>Insurance                          | no   | no   | yes                                   | no  | MHSARC's goal is to provide  |   |  |
| Medical<br>Assistance                        | no   | no   | yes                                   | yes   | people seeking information and assistance for their mental health                        |   |  |
| MA/HMO                                       | no   | no   | yes                                   | Children's Community Health,<br>Molina, & Title 19          | or substance abuse issues with accurate information on                                   |   |  |
| Medicare                                     | no   | no   | yes                                   | no  | community resources to meet  |   |  |
| Sliding<br>Scale                             | no   | yes  | yes                                   | yes   | their needs. We strive to go   |   |  |
| Self-Pay<br>Reduced<br>Fee                   | no   | yes  | yes                                   | yes   | beyond handing out a phone number to actually help people to                             |   |  |
| Max'd Ins<br>Reduced<br>Fee                  | no   | yes  | yes                                   | yes   | get connected to services  |   |  |
| In-home<br>Services<br>Available             | no   | no   | no                                    | Upon request and availability                               |  |   |  |
| Psychiatrist<br>on Staff                     | no   | no   | Telepsychiatry/medication management  | no  |  |   |  |
| Bilingual                                    | no   | no   | no                                    | no  |  |   |  |
| Group or<br>Individual<br>Therapy or<br>Both | Individual, couples & families, LGBT                 | Individual & couples                                       | Both                                  | Individual/family & marriage<br>PTSD                        |  |   |  |
| Website                                      | www.suepanger.com                                    | www.wellspringcc.com                                       | www.wisconsintele-<br>mednetwork.com  | www.yourworththis.com                                       | http://khds.org/Services Community/mental healt<br>h_substance_abuse_resource_center.asp | www.centerforsuicideawareness.com   | www.suicidepreventionlifeline.org  |