


Kenosha



County

BOARD OF SUPERVISORS

RESOLUTION NO. _____

Subject: REQUEST TO APPROVE THE APPOINTMENT OF LORI PLAHMER AS DIRECTOR OF DIVISION OF HEALTH SERVICES			
Original <input type="checkbox"/>	Corrected <input type="checkbox"/>	2nd Correction <input type="checkbox"/>	Resubmitted <input type="checkbox"/>
Date Submitted: Sept. 14, 2023		Date Resubmitted:	
Submitted By: Human Services Committee			
Fiscal Note Attached <input type="checkbox"/>		Legal Note Attached <input type="checkbox"/>	
Prepared By: John T. Jansen, Director Department of Human Services		Signature: 	

WHEREAS, pursuant to County Executive Appointment 2023/24-23, the County Executive has appointed Lori Plahmer to the position of Director of the Division of Health Services. This is an appointment; and


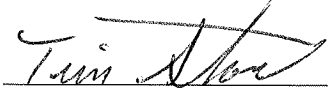

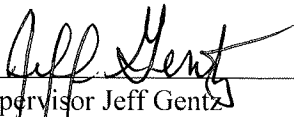
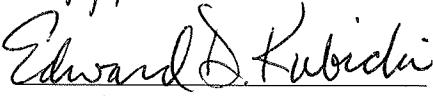
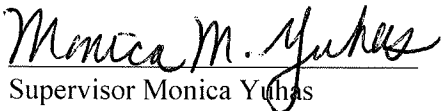
WHEREAS, Ms. Plahmer was hired by Kenosha County in 2020 as a temporary nurse assisting with the pandemic response. On April 19, 2021, she was appointed to Clinical Services Manager and in April of 2023 assumed the duties of Interim Director of Health Services;

WHEREAS, the Human Services Committee of the Kenosha County Board of Supervisors has reviewed the request of the County Executive for confirmation of the above-named to serve as the Director of the Division of Health Services and is recommending to the County Board the approval of the appointment;

NOW, THEREFORE BE IT RESOLVED, that the Kenosha County Board of Supervisors confirms the appointment of Lori Plahmer as the Director of the Division of Health Services at an annual salary of \$109,733. Ms. Plahmer's appointment shall be effective immediately.

Approved by:

HUMAN SERVICES
COMMITTEE

	<u>Aye</u>	<u>No</u>	<u>Abstain</u>	<u>Excused</u>
 Zach Stock, Chair	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
 Tim Stocker, Vice-Chair	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
 Supervisor Dave Geertsen	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
 Supervisor Jeff Gentz	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
 Supervisor Ed Kubicki	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
_____ Supervisor Amanda Nedweski	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
 Supervisor Monica Yuhas	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>



COUNTY OF KENOSHA

OFFICE OF THE COUNTY EXECUTIVE
Samantha Kerkman, County Executive

1010 – 56th Street, Third Floor
Kenosha, Wisconsin 53140
(262) 653-2600

ADMINISTRATIVE PROPOSAL

COUNTY EXECUTIVE APPOINTMENT 2023/24-23

DIRECTOR OF THE DIVISION OF HEALTH

TO THE HONORABLE KENOSHA COUNTY BOARD OF SUPERVISORS:

Placing special trust in her judgment and based upon her qualifications, I hereby submit to the Honorable Kenosha County Board of Supervisors for its review and approval the name of

Lori J. Plahmer
Oak Creek, Wisconsin 53154

to serve as the Director of the Kenosha County Division of Health.

Ms. Plahmer is a healthcare leader devoted to building strong teams, patient satisfaction and continual improvement in the health field. She has previously held the positions of Director of Emergency Services for Children's Hospital of Wisconsin, Senior Project Manager for Children's Hospital of Wisconsin, and Clinical Services Manager for the Kenosha County Division of Health in addition to positions as Director of Nursing and other staff nursing roles.

Ms. Plahmer will be filling the position vacated by Jen Freiheit. Her appointment as the Director of the Division of Health will become effective upon confirmation by the Kenosha County Board of Supervisors.

Ms. Plahmer assumed the duties of Interim Director of Health Services in April 2023, and is currently earning \$109,733 annually.

Respectfully submitted this 31st day of October, 2023.

Samantha Kerkman
Kenosha County Executive

LORI J. PLAHMER, RN, BSN, MSHSA

HEALTHCARE LEADER & STRATEGY EXECUTIVE

Builds Strong Teams

- Dedicated and results-driven Healthcare Leader and Strategic Planning Executive with broad based expertise building and leading effective strategies for process improvement, operations management, and team leadership in the Healthcare industry.

Patient Satisfaction

- Accomplished RN with an MS degree in Health Services Administration and a strong history of positions in leadership, project management, and IT. At Froedtert Lutheran Memorial Hospital, functioned as the Director IT Strategic Initiatives and Interim Director of the IT Project Management Office. Built strong relationships with enterprise operations related to large key IT strategic initiatives and projects.

Continuous Improvement

- A demonstrated record of successful leadership establishing relationships and motivating teams to produce consistent results over a series of roles with Kenosha County Division of Health, Froedtert Memorial Lutheran Hospital, Children's Hospital of Wisconsin, Aurora Medical Center of Manitowoc County, Banner Baywood Medical Center, and other healthcare organizations.

CORE COMPETENCIES

- Healthcare Operations and Strategic Leadership
- Driving Cost Containment
- Leading Multiple Departments
- Engaging in Patient Data Research and Analysis
- Experience in Application Implementation Projects
- Expertise in EHR Systems
- Delivering Superior Patient Support & Service
- Leading Revenue & Profit Growth
- Expertise in Lean Methodologies
- Builds and Leads Strong Teams

PROFESSIONAL EXPERIENCE

2021 TO PRESENT: KENOSHA COUNTY HEALTH DEPARTMENT: CLINICAL SERVICES MANAGER; INTERIM HEALTH OFFICER/DIRECTOR

Named Interim Health Officer March 17, 2023. Reporting to the Director of Human Services, acting in the interim role with oversight of all three divisions in the department, Clinical Services, Environmental Services and Population Health Services. As the Clinical Services Manager, reporting directly to the Kenosha County Health Officer, directs all clinical services including but not limited to Communicable Diseases, Medication Assisted Treatment, School nursing, and Reproductive health ensuring appropriate prevention-centered clinical services. Leading planning, directing, implementing, evaluating, and reporting of ongoing and new services, and policy-orientated services and programs.

2019 TO 2020: FROEDTERT MEMORIAL LUTHERAN HOSPITAL, MILWAUKEE WI DIRECTOR, IT STRATEGIC INITIATIVES AND INTERIM DIRECTOR OF THE IT PROJECT MANAGEMENT OFFICE: IT EXECUTIVE MANAGEMENT

Reporting directly to the IT CIO, functioned in a dynamic and highly visible role within the office of the CIO with a focus on enterprise wide improvement initiatives to integrate, standardize and optimize operations. Coordinated IT strategic planning, budgeting and implementation support for key enterprise initiatives as assigned by the Chief Information Officer. Took ownership of special projects as directed by the CIO. Coordinated the IT annual planning process and assisted the CIO with strategic planning processes and IT Intake. levels of quality, access, and affordability. Projects were complex,

highly visible, organization -wide, with a technical and/or clinical focus involving multiple key stakeholders. Worked with the CIO on development and maintenance of external partnerships and internal operational partnerships. Participated as part of the senior leadership team of the IT department.

2011-2018: CHILDREN'S HOSPITAL OF WISCONSIN: SENIOR PROJECT MANAGER

A demonstrated record of success and achievement at one of the nation's top pediatric hospitals, marked by a position of increased influence, authority, and accountability.

As Senior Project Manager, Process Improvement/Process Excellence, fulfills a critical role planning and executing strategic initiatives designed to capture substantial gains in efficiency, productivity, and operational effectiveness at all levels of the organization and across multiple departments. Credited with navigating complex projects from initial concept through to completion, achieving all milestones and deliverables on-time and within budget.

Key Projects

- Executed an initiative to implement the Epic electronic healthcare records platform throughout the organization, as well as the Epic applications OpTime/Anesthesia, Radiant, and ASAP.
- Coordinated and led the implementation of analytical applications that included Ambulatory Operations, Hospital Acquired Applications, Emergency Medicine Explorer, Inpatient and Surgical Cohort Finder, Inpatient and Surgical Population Explorer, and Surgical Services Explorer.
- Facilitated the Cardiac Procedures Care Process project, a long-term enterprise performance improvement initiative, garnering an overall reduction in ICU LOS greater than 24 hours by standardizing chest tube removal protocols, establishing a discharge readiness process, and implementing post-operative management of biventricular cardiac cases.
- Facilitated a Septicemia Care Process project that focused on establishing a time zero for the diagnosis of sepsis, literature review, and scoring using the Agree Tool Methodology; led the development of a Sepsis Clinical Guideline and Pathway posted on the hospital's Intranet, best practice alerts across multiple units, and the establishment of an RN Response Team for rapid resuscitative care.
- Contributes additional service and expertise as a member of the Herma Heart Institute Quality Improvement Committee and the Clinical Effectiveness and Health Outcomes team.

2008 TO 2011: CHILDREN'S HOSPITAL OF WISCONSIN: DIRECTOR OF EMERGENCY SERVICES

Directed the Emergency Services line, supervising a team of four direct reports and over 200 employees across multiple functions. Formulated strategies to accelerate business growth and quality while bolstering efficiencies. Overall, ensured the success of the Trauma Center, The Wisconsin Poison Center, The Children's Hospital Critical Care Transport team, and 5 urgent care sites.

- Delivered substantial improvements in patient flow and patient/staff satisfaction through the leadership of a project to adopt Lean methodologies throughout the Emergency Department Trauma Center.
- Successfully navigated the Emergency Department through two pandemic H1N1 virus outbreaks that resulted in surges in patient volume throughout the Spring and Fall of 2009.
- Led the department's participation in the Wisconsin Health Information Exchange, a pilot program designed to foster improved collaboration between Emergency Departments throughout Wisconsin, resulting in enhanced continuity of care and increases in patient safety.
- Directed the Critical Care Transport Team in its first successful Mobile ECMO (Extracorporeal Membrane Oxygenation—Heart/Lung machine) run via ground transport; overall, managed this team to maintain patient satisfaction consistently between 90% and 100%.
- Worked with Milwaukee County Child Welfare to provide physicals to over 400 at-risk foster children.
- As the Director of the Wisconsin Poison Center, forged strategic partnerships with Concordia University and Rosalind Franklin School of Pharmacy; additionally, explored and secured contracts with private companies to provide additional funding for the Center.

Early Career

Manager of Quality and Risk Management, Aurora Medical Center of Manitowoc County, Two Rivers, WI

Manager of Inpatient Nursing, Aurora Medical Center of Manitowoc County, Two Rivers, WI

Director of Nursing, Emergency Services and Chest Pain Unit, Banner Baywood Medical Center, Mesa, AZ

Director of Nursing; Intensive Care Services and Dialysis Services, Banner Baywood Medical Center, Mesa, AZ

Director of Emergency Services and Hospital Supervision, Saint Nicholas Hospital, Sheboygan, WI

Director of Medical/Surgical/Oncology Services and Hospital Supervision, Saint Nicholas Hospital, Sheboygan, WI

Hospital Supervisor, Evening Shift, Saint Nicholas Hospital, Sheboygan, WI

Staff Nurse Roles, Saint Nicholas Hospital / Froedtert Memorial Lutheran Hospital

EDUCATION & PROFESSIONAL CERTIFICATIONS

UNIVERSITY OF ST. FRANCIS

Master of Science Degree in Health Services Administration

UNIVERSITY OF WISCONSIN

Bachelor of Science Degree in Nursing

Med Teams Certified Instructor

Registered Nurse in the State of Wisconsin