

Kenosha County Department of Human Services Medicaid Newsletter

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Welcome to this third Medicaid newsletter of 2005. This letter will discuss two non-covered services under TCM, provide an update on the new CCS program, discuss recent file reviews and offer a Q and A session on TCM. As always, feel free to call me with any questions.

Non-Covered Services under Targeted Case Management:

Out of Home Placements.

Wisconsin Medicaid will not cover case management services provided when the recipient is in out of home placement. Out of Home placement is defined as the recipient living with anyone other than the parent(s) or legal guardian(s). This means, among other things, if a child is in a foster home or living with a relative who is not a legal guardian, case management services cannot be billed to Medicaid.

Direct Service

Wisconsin Medicaid likewise does not cover direct service provision. The Handbook says Case Management does not include Service Provision as part of the case management benefit. By definition, Case management involves assisting recipients and where appropriate their families, gain access to and coordinate a full array of services...".

While tutoring, community and recreational services are all worthy activities, the Case management benefit only pays for helping recipients gain access to and coordinating these activities, not the actual service provision itself.

Comprehensive Community Services

Helene Nelson, Secretary of the Department of Health and Family Services for the State of Wisconsin, was at the Kenosha County Job Center/Human Services Building on August 11, 2005 to present the County with a wooden plaque bearing the certificate for the Comprehensive Community Services program.

Kenosha County's program was the 5th in the State to receive certification.

Currently, there are approximately 20 consumers in Kenosha's CCS program representing people across the life span. Service facilitators from Families First, Bell Therapy and KHDS are working with the CCS consumers. Carol Mattner, MS, LPC, CADCIII, the CCS Service Director, is pleased with how the program is starting, "We have tried to start slowly so we can learn as we go and incorporate as much consumer feedback as possible to make the program better."

Comprehensive Community Services is a new Medicaid program which offers a flexible array of individualized psychosocial rehabilitation services to consumers who have mental health or substance abuse issues.

Planning for and initiating a complex program like CCS is an immense job. Billing for CCS services is one of the tasks remaining to be done. Eventually all CCS providers will receive a template to bill the County. These templates are not yet done, but are in the process of being completed. Your cooperation and understanding is

appreciated as we continue to work on Kenosha County's CCS.

Spring File Reviews-2005

In March and April, files at five-contracted provider agencies were reviewed for compliance with Medicaid rules and requirements. A total of 66 clients and 241 claims were reviewed.

The file reviews are done to ensure compliance with Medicaid rules and regulations and to ensure Kenosha County is correctly billing Medicaid.

For the most part, the files reviewed were in good order- the amount of time billed matched up to documented case management activities in the file, the files contained the proper and comprehensive assessments, and the plans of care were appropriate, based on the assessments and had the proper signatures. Ongoing notes were generally complete enough to warrant the billing time.

The major problem found was the billing for children who were in out of home placement. If it is determined that case management activities were billed for a child living in out of home placement, any monies received from Wisconsin Medicaid needs to be recouped. Out of home placement means the child is living somewhere other than with his or her parent(s) or legal guardian(s).

MA Targeted Case Management Questions and Answers:

**** Note all page references are from the Covered and Non Covered Section of the MA Case Management Handbook.**

Q: If a MA recipient is living with an aunt and uncle, who are not legal guardians, can MA be billed?

A: No, in order to bill MA Targeted Case Management, the MA eligible child must reside with his/her parent(s) or legal guardian.

Q: Is tutoring a covered MA case management activity?

A: No, tutoring students to help them in school is a direct service and therefore not MA billable as a case management activity. Arranging, coordinating and and/or monitoring the quality of tutoring services given are all covered MA services as long as tutoring relates to the individual's plan of care. The actual act of tutoring is a direct service and cannot be billed to MA.

Q: What are the minimum contact requirements for a case manager to have with clients?

A: Generally, "the case manager needs to note the rationale for the frequency of monitoring if the frequency of monitoring is less than the following:

- a face-to-face recipient/family/guardian contact every three months.
- a face-to-face or telephone contact with the recipient/family/guardian or a face-to-face, telephone or written contact with a collateral contact every month." (p. 20)

Also, keep in mind MA does not cover "recordkeeping unless there was also a recipient or collateral face-to-face or telephone contact during the month." (p. 20)