

# KCDHS' MA NEWS

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## KCDHS Unveils Its First Medicaid Newsletter

Kenosha County Department of Human Services will be bringing contracted providers up-to-date information on current Medicaid (MA) news through its newsletter.

This newsletter comes at a time when it is critical that providers who contract with the County are kept informed about rules and regulations that affect them and the County. In an effort to maximize MA revenue, it is imperative that providers as well as County personnel understand and utilize the proper tools to get MA reimbursement in the most timely and efficient manner.

The newsletter will cover MA updates, training dates, and answers to frequently asked questions. Providers are encouraged to submit questions, comments, etc.

You may forward your questions or comments to Mini Samuel at (262) 697-4648 or [Msamuel@co.kenosha.wi.us](mailto:Msamuel@co.kenosha.wi.us). The next newsletter will be published in April 2003. So start strategizing and send them in.

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Dept of Human Services

## Case Management Questions Answered

**Q:** "Can the assessment and the plan of care have the same date?"

**A:** Having the same date on the assessment and case plan is not a problem. The case plan must be based on the assessment. (If the case plan does not reflect the needs and strengths identified in the assessment, it may appear that the case plan was developed before the assessment was completed).

**Q:** "When does the Assessment phase begin?"

**A:** The assessment phase begins when the case manager makes the initial contact and is actually sitting down with the family and evaluating their strengths and needs. Attempting contact is not a billable activity under case management. **NO CONTACT = NO SERVICES RENDERED**

Please do not hesitate to address any questions or concerns you may have regarding targeted case management. Remember, there are no dumb questions!

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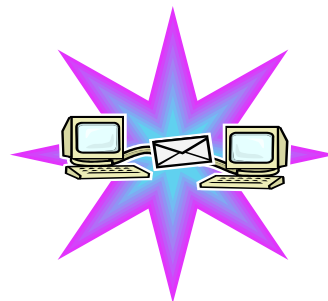
## KCDHS to Bring MA Case Management Billing In-House for DCFS Providers

Kenosha County will begin processing MA case management billing in-house for DCFS providers. A draft copy of the MA billing form was sent out in early January and to date, we have received positive feedback.

KCDHS would like to remind its providers to begin utilizing the billing form to submit claims beginning with January 2003 date of service.

Please ensure that all claims are submitted by the 20th of each month.

If you have any further questions on this, or any other issues related to Medicaid, please contact either Laurie Staves at (262) 697-4757 or Mini Samuel at (262) 697-4648.



## “2002” Case Management Onsite File Reviews



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Contact Us:

Laurie Staves  
(262) 697-4757

Mini Samuel  
(262) 697-4648

KCDHS will be conducting onsite file reviews of 2002 case management files beginning February 18, 2003.

Notifications of individual dates and times were distributed.

Case managers need not be present at the review as long as the files we request are available.

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