

# Kenosha County Department of Human Services

## Medicaid Newsletter

"A Newsletter intended for all Contracted Providers of Medicaid services for  
Kenosha County Department of Human Services"

January 2013

Volume 11, Issue 1

Katie Bohn, DHS Medicaid Coordinator

Katie.bohn@kenoshacounty.org

(262) 697-4648

### **TCM Facts**

- ❖ There is no maximum timeframe to complete Assessments (U1) and/or Plans of Care (U2), however those materials should be completed in a reasonable amount of time. For quality care purposes, it would not look good if it took a year to complete an assessment and/or plan of care.
- ❖ In TCM, there are no current requirements to obtain a "consent to bill" from members and/or parents/guardians in order to perform and bill for case management or mental health outpatient services.
- ❖ Monitoring services, including client/family satisfaction is NOT direct service and IS billable to Targeted Case Management.
- ❖ The Assessment phase does not begin until actual contact is made with the family. Attempting contact is not a billable activity in any phase of targeted case management. NO CONTACT=NO SERVICES RENDERED
- ❖ Assessments are the evaluation of information

regarding the client/family; no ongoing services should be completed during this phase.



Changes are continuing to occur with Kenosha County's Medicaid programs. Kenosha County would like to welcome a new TCM provider, the Health Department. The Health Department staff is currently being trained on TCM regulations and Medicaid requirements for billing.

### **Crisis Changes**

What is Crisis? Per HFS 34.02 (5), crisis is a situation caused by an individual's apparent mental disorder which results in a high level of stress or anxiety for the individual, persons providing care for the individual or the public which cannot be resolved by the available coping methods of the

individual or by efforts of those providing ordinary care or support for the individual.

As mentioned in September's newsletter, 2013 will bring many changes to Medicaid programs. We are proud to announce that APS (Adult Protective Services) will begin billing crisis at some point this year. There are many efforts of collaboration to make this significant change occur. Collaboration and refining will continue to occur throughout the year and in the future.

Crisis also started being billed through Chapter 51 and Settlement Agreement programs, which continues to go well.

### **CSP (Community Support Program)**

CSP has an onsite visit from the State for re-certification scheduled for January 2, 2013.

.



### **CCS (Comprehensive Community Services)**

The CCS Coordination Committee meets quarterly to discuss enhancements to make the program continue to improve on serving consumers better. The committee is currently looking for more consumers to serve on it. Consumers have a voice and can give significant feedback for how to improve.

Kenosha County reviewed 9 charts from CCS in December 2012, which went well. There were significant improvements in many areas from past reviews. There were a few items that were addressed to improve the quality of files. We continue to strive to provide the best services possible and show such through documentation.

### **When in doubt.....**

As always, if you have any questions or concerns, please contact me. I am available by phone, email or in person.