

Kenosha County Department of Human Services

Medicaid Newsletter

"A Newsletter intended for all Contracted Providers of Medicaid services for
Kenosha County Department of Human Services"

September 2013

Volume 11, Issue 3

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TCM (Targeted Case Management)

- ❖ There should NEVER be any direct service billed to Medicaid under TCM. Coordinating is the key.
- ❖ E-mails are billable to Medicaid when there is two-way communication, meaning a response was received and the time billed is reasonable. Keep copies of the e-mails in the files to assist in proper documentation.
- ❖ Preparing, writing and sending letters are billable under TCM as recordkeeping.
- ❖ Due to insurance companies not paying for TCM services, Medicaid does not require that we bill insurance companies first so any participant that has Medicaid (primary or secondary) can be billed to Medicaid.
- ❖ TCM bills in 5 minute increments so:
 - 1-5 minutes=5 minutes or .3 units
 - 6-10 minutes=10 minutes or .7 units
 - 11-15 minutes=15 minutes or 1.0 unit



What can be billed in the "Assessment" phase?

No ongoing services can be provided. Billable activities include:

- ✓ Taking client/family history
- ✓ Determining eligibility for the program
- ✓ Identifying strengths
- ✓ Determining needs
- ✓ Gathering information from collaterals-including family members and other service providers
- ✓ Writing up/typing the assessment

CSP (Community Support Program)

There was a new Medicaid stipulation implemented for billing CSP claims that we are diligently working in order to stay in compliance. CSP staff continues to work hard to serve their participants in the best ways possible.



CCS had an internal file review in August that went very well. The program continues to grow and documentation improves each review period. Great job to the CCS staff, keep up the hard work.



CCS (Comprehensive Community Services)

The CCS Coordination Committee is still looking for ways to expand. In lieu of this, the committee has opened the door to CSP consumers. We would like to see the committee led by consumers and are open to any suggestions to get more people involved.

We are continuing the process for getting another certification for CCS in order to serve our juvenile population better.

When in doubt.....

As always, if you have any questions or concerns, please contact me. I am available by phone, email or in person.

