# Kenosha County Department of Human Services Medicaid Newsletter

"A Newsletter intended for all Contracted Providers of Medicaid services for Kenosha County Department of Human Services"

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## TCM (Targeted Case Management)

The Plan of Care should be updated (in writing and billed as ongoing):

- At least once every 6 months
- If/when the situation changes, whether improvements or declines are present
- If/when a new group of collaterals appear (formal or informal)

\*\*\*Note: If the Plan of Care is updated due to a change in the situation, the Assessment should also be reviewed and updated to account for those changes.



### Frequently asked TCM questions

**Q**: If a client qualifies for Medicaid **after** the initiation of the Assessment but **before** the completion, can we still bill for the Assessment?

**A**: Yes, however we can only bill the Assessment time that occurred after the Medicaid coverage began.

**Q**: We did not bill the Assessment or Plan of Care... Can we still provide the client with Ongoing services and bill those services?

A: Yes, as long as there is a completed Assessment and Plan of Care in the file. While Medicaid requires an Assessment and Plan of Care in the file (and completed in the correct order), they do not require that every phase be billed in chronological order. Medicaid allows up to 365 days to bill each date of service so if these documents were completed and the billing was missed or the client got backdated Medicaid, we can go back and submit billing for those services.



#### CCS (Comprehensive Community Services)

The CCS Coordination Committee continues to seek ways to expand. In light of this, the committee has opened the door to CSP consumers. 16 people attended the CCS Coordination Committee on November 22<sup>nd</sup>. We would like to see these numbers continue to grow. Eventually, the goal is to have the committee led by consumers. Any suggestions to get more people involved are always welcome.

We are continuing the process for receiving additional certification for CCS in order to better serve our juvenile population. A certification for a second site for CCS was submitted to the Division of Quality Assurance on November 25<sup>th</sup>.

Upon completion of the Application review process, an on-site review will be scheduled.

The second site for CCS will be located at the Job Center with the Families First program as the service facilitation provider. This second site will provide services for consumers currently served by the Children's Long Term Support Waiver, among other populations of under-served consumers in Kenosha.



#### 2014 Schedule

The annual internal file review schedule will be released soon. Please contact me if you would like to schedule an individual Medicaid Billing Orientation. As always feel free to contact me with any questions or concerns you have.