

Kenosha County Department of Human Services

Medicaid Newsletter

"A Newsletter intended for all Contracted Providers of Medicaid services for
Kenosha County Department of Human Services"

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TCM (Targeted Case Management) Reminders

- TCM is a program that builds upon itself. Each phase must represent the issues to be addressed.

Example: In order to bill for researching and referring a family for parenting classes in the *Ongoing* phase, there must be a goal in the *Plan of Care* related to Improving Family Stability (or a similar goal). Additionally this also must have been identified as a need in the *Assessment* phase; possibly after having observed an excessive amount of yelling and vulgar language in the home.



- TCM is a Case Management program-therefore the role of the case manager is to coordinate services, refer for services, observe services, etc. **NOT** to actually provide the services.



- The appendices of the Assessment can be extremely useful tools to assist a case manager in completing a

thorough assessment by guiding what questions to ask the family.

- It is imperative that case managers interpret the assessment components in a manner consistent with the member's needs.

Example: Educational needs may include an infant's need for cognitive stimulation by caregivers when "formal" education is not required.



- The TCM Handbook states “at a **minimum**, the case manager must review the case plan in writing every six months”. The six-month case plan review is mandatory and it must be documented.
 - All updates should reflect changing circumstances or progress
 - All updates should be signed and dated by the designated case manager.

CCS (Comprehensive Community Services)

- A random sampling of CCS files was reviewed in April. Overall, the files were in very good shape. Significant improvements were made from the previous file review and all requirements of DHS 36 are being met to the highest extent possible.



- The CCS program continues to grow. Three juveniles were enrolled in the CCS program in April and started receiving psychosocial rehabilitative services. There continues to be fluidity on the adult side of the CCS program as those in recovery progress and graduate from the program.
- The next quarterly CCS Coordination Committee meeting is scheduled for:

May 16th, 2014
11:00 a.m. - Noon
at
KHDS-5407 8th Ave,
Kenosha, WI 53140

As this is an open meeting, a presence from consumers, providers and community members is always welcome.



Questions?

If you have any questions regarding anything in this newsletter or any other questions feel free to contact me.