

# Kenosha County Department of Human Services Medicaid Newsletter

"A Newsletter intended for all Contracted Providers of Medicaid services for  
Kenosha County Department of Human Services"

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## **CCS (Comprehensive Community Services)**

- We had our DQA On-Site Review on April 24<sup>th</sup>. We are happy to announce that we have been recertified for the maximum time allowed by the State, 2 years!



- The CCS program keeps growing each day. Kenosha County CCS Program has added numerous providers and keeps adding more. We have added numerous providers in the last quarter, including AMRI Counseling, Oakwood Clinic, PSG Clinic, and Community Care Resources (CCR/CCP) to provide counseling and therapeutic services. We have also added Mr. Buckner, a mentor, to the list of available service providers. New providers will be added in the future for these

services and to address any other gaps. We welcome our new providers and look forward to working together to promote healthy family functioning!



- As the program continues to grow so do the number of consumers we are serving. The current number of consumers being served through Kenosha County CCS:  
50 juveniles and 84 adults.

## **CCS Service Arrays currently used in Kenosha County**

**\*\*In future Newsletters, we will be defining what each of the below entails.**

- Screening and Assessment
- Service Planning
- Service Facilitation
- Diagnostic Evaluations

- Medication Management
- Peer Support
- Individual Skill Development and Enhancement
- Employment Related Skill Training
- Individual and/or Family Psychoeducation
- Wellness Management and Recovery/Recovery Support Services
- Psychotherapy
- Substance Abuse Treatment

### **More on TCM**

TCM (Targeted Case Management) continues to be a complicated program, but providers continue to do a good job of serving Kenosha County clients and documenting services being provided.



TCM is a case management program, which means that the purpose is to coordinate services for clients and monitor the services being provided. This includes monitoring the services being delivered for adequacy, appropriateness and participation. This does NOT include providing direct service to the client/family.

### **TCM FAQ's**

Q: When I complete a monthly summary for a client, have them sign it and file it, can I bill for that as Ongoing?

A: Absolutely! You can bill for recordkeeping as necessary, including case note activity for the client file, updating the plan of care, preparing and responding to correspondence and preparing applications/referrals for community programs.

Q: How often should the Plan of Care be updated?

A: You **MUST** review the plan of care in writing at ***least*** every 6 months, but it should also be updated more often if need due to a situation change, whether there are improvements or declines or if a new group of collaterals appears

### **Additional Questions?**

If you have any questions regarding the information in this newsletter or have any other questions feel free to contact me.

