Kenosha County Department of Human Services Medicaid Newsletter

"A Newsletter intended for all Contracted Providers of Medicaid services for Kenosha County Department of Human Services"

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CCS (Comprehensive Community Services)

We continue to review service arrays within CCS. The previous Medicaid Newsletters addressed Screening and Assessment, Service Planning and Service Facilitation, Diagnostic Evaluations, Medication Management and Physical Health Monitoring. The next service array to be highlighted is Peer Support.



Peer Support services a wide range of supports to assist the member and the member's family with mental health and/or substance abuse issues in the recovery process. These services promote wellness, self-direction, and recovery by enhancing the skills and abilities of members to meet their chosen goals. The services also help

members negotiate the mental health and/or substance abuse systems with dignity, and without trauma. Through a mutually empowering relationship, Certified Peer Specialists and members work as equals toward living in recovery.



Kenosha County currently has three Certified Peer Specialists who work with people to assist on their road to recovery.

TCM Tips and Reminders

- Assessment and Plan of Care can only be billed once per year each-for the at-risk population.
- Bill reasonably in relation to effort.



- There must be some contact either with the client or a collateral in order to bill for recordkeeping in a calendar month.
- Communication and coordinating services is the key to this program. Talk, Talk, TALK!

Additional Information for all Medicaid programs

- All workers are mandated reporters. If you are unsure what is reportable, take the mandated reporter training. When in doubt, ASK!
- Medicaid requires truthful, accurate and timely maintenance of records.
- Maintain confidentiality and HIPAA requirements.



Additional Questions?

If you have any questions regarding the information in this newsletter or have any other questions feel free to contact me.

<u>Targeted Case Management</u> (TCM) FAQ's

Q: Another provider is billing TCM already, can we bill too?

A: Medicaid states that there should be one primary case manager per client. It is imperative that if there are multiple people working with a family, that there is communication between workers and there is no duplication of services.

