# Kenosha County Department of Human Services Medicaid Newsletter

"A Newsletter intended for all Contracted Providers of Medicaid services for Kenosha County Department of Human Services"

#### January 2018

#### Volume 16, Issue 1

#### Katie Hanks, DHS Reimbursement Analyst

Katie.Hanks@kenoshacounty.org

(262) 697-4648

# CCS (Comprehensive Community Services)

We continue to review service arrays within CCS. The previous Medicaid Newsletters addressed Screening and Assessment, Service Planning and Service Facilitation, Diagnostic Evaluations, Medication Management, Physical Health Monitoring and Peer Support. The next service array to be highlighted is Individual Skill Development and Enhancement.



Individual Skill Development and Enhancement (sometimes referred to as ISDE) services include training in:

- Communication
- Interpersonal Skills
- Problem Solving
- Decision-making
- Self-regulation
- Conflict Resolution

• Other specified needs identified in the member's service plan



Services also include training in daily living skills related to:

- Personal Care
- Household Tasks
- Financial management
- Transportation
- Shopping
- Parenting
- Assessing and connecting to community resources and services (including health care services)
- Other specific daily living needs identified in the member's service plan

Services provided to minors should also focus on improving integration into and interaction with the minor's family, school, community and other social networks.



Services include assisting the minor's family in gaining skills to assist the minor with individual skill development and enhancement. Services that are designed to support the family MUST be <u>directly</u> related to the assessed needs of the minor. Services may be provided individually or in a group setting.

Skill training may be provided by various methods, including, but not limited to:

- Modeling
- Monitoring
- Mentoring
- Supervision
- Assistance
- Cuing

### **TCM Tips and Reminders**



• Have a question related to TCM?

- Need a refresher course for billing for your staff?
  - Contact Robyn Woodward!
  - o **262-697-4766**
  - o <u>Robyn.woodward@kenos</u> <u>hacounty.org</u>
- There must be some contact either with the client or a collateral in order to bill for Communication and coordinating services is the key to this program. Talk, Talk, TALK!
- Assessments/plans of care can only be billed under their respective codes once per calendar year. Any updates should be billed as ongoing.

## Additional Information for all Medicaid programs

All workers are mandated reporters. If you are unsure what is reportable, take the mandated reporter training. When in doubt, ASK!

## Additional Questions?

If you have any questions regarding the information in this newsletter or have any other questions feel free to contact me.



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