

Kenosha County Department of Human Services

Medicaid Newsletter

"A Newsletter intended for all Contracted Providers of Medicaid services for
Kenosha County Department of Human Services"

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CCS (Comprehensive Community Services)

We continue to review service arrays within CCS. The previous Medicaid Newsletters addressed Screening and Assessment, Service Planning and Service Facilitation, Diagnostic Evaluations, Medication Management, Physical Health Monitoring, Peer Support and Individual Skill Development and Enhancement. The next service array to be highlighted is Employment-Related Skill Training.



Employment-related skill training services address the member's illness or symptom related problems in finding, securing and keeping a job.

Services may include, but are not limited to:

- Employment and education assessments



- Assistance in accessing or participating in educational and employment-related services
- Education about appropriate job-related behaviors
- Assistance with job preparation activities such as:
 - Personal hygiene
 - Clothing
 - Transportation



- On-site employment evaluation and feedback sessions to identify and manage work-related symptoms

- Assistance with work-related crises
- Individual therapeutic support

The CCS Program does not cover time spent by the member working in a Clubhouse, but does cover time spent by clubhouse staff in providing psychosocial rehabilitation services as defined by the service array if those services are listed on the member's plan.

TCM Information



- File reviews are being scheduled more regularly. Please watch for communication regarding your program's scheduled review!
- Some agencies have been scheduling refresher training with Robyn, but please keep the requests coming.
- Need a refresher course for billing for your staff?
 - Contact Robyn Woodward!
 - 262-697-4766
 - Robyn.woodward@kenoshacounty.org

Additional Information for all Medicaid programs

- ❖ All workers are mandated reporters. If you are unsure what is reportable, take the mandated reporter training. When in doubt, ASK!
- ❖ Don't forget: communicate, communicate, communicate! That is the number one part of case management regardless of the program.

Crisis Recertification

The Division of Quality Assurance had an on-site review for the Crisis Certification in late April. This review was glowing. The program was recertified for the maximum, two years. There were no findings or recommendations. Great work to all of the Crisis staff that worked so hard for this wonderful accomplishment!

Additional Questions?

If you have any questions regarding the information in this newsletter or have any other questions feel free to contact me.

