

Kenosha County Department of Human Services

Medicaid Newsletter

"A Newsletter intended for all Contracted Providers of Medicaid services for
Kenosha County Department of Human Services"

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Katie Hanks, DHS Reimbursement Analyst

Katie.Hanks@kenoshacounty.org

(262) 697-4648

CCS (Comprehensive Community Services)

We continue to review service arrays within CCS. The previous Medicaid Newsletters addressed Screening and Assessment, Service Planning and Service Facilitation, and Diagnostic Evaluations. We have also reviewed Medication Management, Physical Health Monitoring, Peer Support, Individual Skill Development and Enhancement and Employment Related Skill Training. The next service array to be highlighted is Individual and/or Family Psychoeducation.



Psychoeducation services include:

- Providing education and information resources about the member's mental health and/or substance abuse issues
- Skills training
- Problem solving

- Ongoing guidance about managing and coping with mental health and/or substance abuse issues.
- Social and emotional support for dealing with mental health and/or substance abuse issues.



Psychoeducation may be provided individually or in a group setting to the member or the member's family and natural supports (i.e., anyone the member identifies as being supportive in his or her recovery and/or resilience process).



Family psychoeducation must be provided for the direct benefit of the member. Consultation to family members for treatment of their issues not related to the member is not included as part of family psychoeducation. Psychoeducation may include anticipatory guidance when the member is a minor.



Targeted Case Management Information

- File reviews are being scheduled more regularly. Please watch for communication regarding your program's scheduled review!
- Programs have been scheduling refresher training with Robyn, but please keep the requests coming! Robyn will meet with you as often as is necessary to feel comfortable with the work being done and billing appropriately.
- If you have any questions or concerns regarding TCM:
 - Contact Robyn Woodward!
 - 262-697-4766
 - Robyn.woodward@kenoshacounty.org

Additional Information for all Medicaid programs

- ❖ Don't forget: communicate, communicate, communicate! That is the number one part of case management regardless of the program.
- ❖ Documentation is proof of the work. Make sure you are reflecting all of the efforts made in the notes.
- ❖ Please spell out all abbreviations used in notes, especially if there is not a key in the file or the abbreviation being used is not included in the key.
- ❖ Examples:
 - Case Manager (CM)
 - Treatment (Tx)

Additional Questions?

If you have any questions regarding the information in this newsletter or have any other questions feel free to contact me.

