

Kenosha County Department of Human Services

Medicaid Newsletter

"A Newsletter intended for all Contracted Providers of Medicaid services for
Kenosha County Department of Human Services"

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CCS (Comprehensive Community Services)

The CCS program has many providers and staff that all work together to serve the consumers of Kenosha County. Kenosha CCS has 27 agencies, many have additional programs within, and over 350 active staff members providing psychosocial rehabilitation services across the lifespan.



The role of the service facilitator is to coordinate services. This includes changes to amounts of hours, specific workers, service changes, etc. Additionally, a major 'job' of the service facilitator is to communicate those changes with the client/family/team. Please make sure that you are directing all service conversations with the Service Facilitators.



The CCS program has many rules and requirements per DHS 36 and Medicaid. A couple of very important rules that we need to adhere to are getting Clinical Supervision and/or Clinical Collaboration hours as face-to-face hours are provided to consumers. Please make sure to monitor your hours and ensure that you are getting the supervision or collaboration needed to meet requirements: 1 hour of supervision for every 30 clocked face-to-face hours or 1 hour per week.



Additionally, training is an essential part of providing quality services to consumers. There are many training opportunities offered throughout Kenosha County to our CCS Providers in order to ensure adherence to this requirement. Please make sure your staff are trained early and often. The sooner the ongoing training requirement is met, the sooner you can focus on other important tasks.



Marie LePine, KRRC Regional Coordinator, can be reached if you have any questions or concerns about training. Her contact information is: marie.lepine@kenoshacounty.org or 262-605-6642.

Topics you would like to know more about???

Are there topics that you would like to know more about? We would love to address any areas of concern for you. Please feel free to reach out with topics that you would like to learn more about.



Targeted Case Management (TCM)

Q1: Can we bill for siblings who each need TCM?

A1: We are not able to bill for siblings receiving TCM services. TCM is meant to be provided to meet the needs of the entire family through the identified client. The only exception to this rule is for clients identified with the target group for Birth to 3.

Q2: Can Targeted Case Management and CLTS be provided to the same client?

A2: TCM cannot be provided to a client when any other form of case management services are provided to the same client during the same time. This includes CLTS, CSP, or CCS.

Questions???

If you have any questions about anything in this newsletter or any other Medicaid related questions, please feel free to contact me.

