

# Kenosha County Department of Human Services

## Medicaid Newsletter

"A Newsletter intended for all Contracted Providers of Medicaid services for  
Kenosha County Department of Human Services"

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### **COVID-19**

This time has left us all with many questions and we know everyone is trying their best. Keep doing what you are doing. Continue to reach out with the questions that you have, and we will guide you the best we can with the information we have. Things will get better and we will have more changes to come. We are versatile and can achieve great things together!

### **CCS (Comprehensive Community Services)**

CCS is a Medicaid funded program. We are obligated to be good stewards of Medicaid funds while ensuring consumers receive the best possible care and services. A couple of ways that we can do this are ensuring that we are billing for services delivered and documenting with enough information to support the claims. Content needs to reflect services provided. Additionally, notes need to include what was worked on according to the service plan. For example, when providing services under the service array of Individual Skill Development and Enhancement (ISDE), there should be clear evidence of a skill being taught or enhanced. Some examples of this could include, but not limited to:

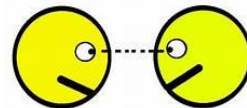
- Training in communication
- Problem solving skills
- Conflict resolution

- Daily Living skills
  - Personal care
  - Household tasks
  - Financial management
  - Learning how to access transportation



- Parenting skills
  - Access community resources
- Teaching social skills
  - Good manners
  - Active listening
  - Gestures/eye contact

#### **Eye-Contact**



- Thinking before you speak/take reasonable time to respond
  - Speaking clearly/without shouting/cussing
  - Accepting criticism without being defensive

- Listening with understanding and empathy
- Coping skills
  - Relaxation techniques
  - Humor
  - Meditation



- Listening to music
- Creating time for self
- Exercise
- Reading



- Spending time with friends
- Spending time on hobbies
- Spirituality

These skills can be taught using various methods including, but not limited to:

- Modeling
- Monitoring
- Mentoring
- Supervision
- Assistance
- Cuing

### **Children's Long-Term Support (CLTS)**

The Children's Long-Term Support (CLTS) Waiver Program is a Home and Community-Based Services (HCBS) Waiver that provides Medicaid funding for children who have substantial limitations in their daily activities and need support to remain in

their home or community. Eligible children include those with developmental disabilities, severe emotional disturbances, and physical disabilities. Funding can be used to support a range of different services based on an assessment of the needs of the child and his or her family.



2017-2019 Kenosha County worked with the state of Wisconsin to eliminate the waitlist for services. That doubled the number of participants in the program in Kenosha County.

2019 year in review:

- 400 Participants
- 40 Service Facilitators/Coordinators
- 8 Supervisors
- 40 Service Provider Agencies
- 19 of 25 available services being regularly utilized



### **Questions???**

If you have any questions about anything in this newsletter or any other Medicaid related questions, please feel free to contact me.