

MEDICAID NEWSLETTER

A newsletter intended for all Contracted Providers of Medicaid Services for Kenosha County Department of Human Services

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COVID-19/Kenosha Climate

2020 has (finally) come to a close! The past year has really shown us just how **creative** and **resilient** our staff truly is! May we continue our work feeling more refreshed after holiday celebrations! We enter the new year with many changes on the horizon!

General MA Updates:

Many around the state are eagerly awaiting the **new telehealth rule** which is anticipated to be published this calendar year! Be on the look out for how this new rule might affect current Medicaid rules influencing your program.

The flexibility and resiliency shown by staff across all programs in 2020 put us in a great position to meet the many changes and challenges expected in 2021!



Make a difference,
**SHARE
YOUR
PASSION**

The Children's Long-Term Support (CLTS) Waiver Program helps children with disabilities and their families live their best lives.

You can help – **become a provider** today!



CLTS Waiver Updates:

The new year has brought many changes for the Children's Long-Term Support (CLTS) Waiver. The waitlist and enrollment initiative is in full swing! As of **January 1**, CLTS has transitioned to state level funding. This will help to promote consistency in access, enrollment and service planning for

participants and their families. In addition to this, screening and enrollment is transitioning from Compass to the County. Starting in **February** Families First will have a designated Eligibility Specialist assisting families with Home and Community Based service options and related Medicaid benefits!

SERVICE HIGHLIGHT:

Crisis Intervention Services- Linkage and Follow Up Services

This year, many community members found themselves utilizing Crisis Intervention services for the first time. Linkage and follow up services play an **important role** in connecting members with needed ongoing services.



Service Highlights:

The Medicaid Handbook outlines the following **goals** for Linkage and Follow Up services, "Relieve the member's immediate distress in a crisis or pre-crisis; Reduce the risk of a worsening crisis; Reduce the level of risk of physical harm to the member or others; Resolve or manage family crises to prevent out-of-home placements of

children, improve the child's and family's coping skills, and assist the family in using or obtaining ongoing mental health and other supportive services; Assist the member in making the transition to the least restrictive LOC.

Follow up **interventions** can include providing evaluations, referral, and other information to a member or their families, coordinating the needed

resources, following up to ensure that intervention plans are carried out and meeting the member's needs, follow-up contacts until the member has begun to receive assistance from an ongoing service provider, if needed, developing crisis plans, and more!

Has your program **received any referrals** from Crisis intervention?

Questions?

If you have questions about information in this newsletter or have Medicaid program related questions, please reach out to the Reimbursement Team! We are happy to answer questions or provide Medicaid billing training!

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