

# MEDICAID NEWSLETTER

A newsletter intended for all Contracted Providers of Medicaid Services for Kenosha County Department of Human Services

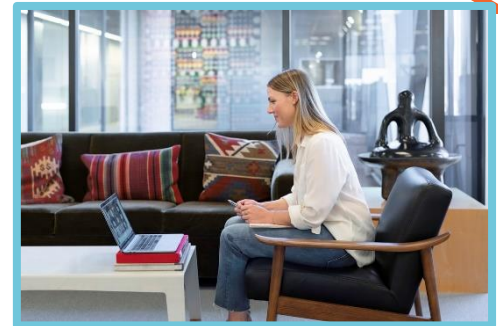
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## COVID-19/Kenosha Climate:

As concerns about the Delta Variant arise, Medicaid Programs around Kenosha continue to demonstrate flexibility to provide safe work environments and ensure consumers have access to needed services. Anyone with questions about the COVID-19 vaccine can contact the Kenosha Co. COVID-19 Call Center at 262-605-6799.

## General MA Updates:

On January 1, 2022, Forward Health will transition to the permanent telehealth policy. Please read memo [NO. 2021-21](#) and [Forward Health topic #510](#) for more information. If your program is using telehealth/video conferencing platforms, please review this information! Reach out to the reimbursement team with any questions or concerns.



**The MA Reimbursement team has a new team email: [dIMAReimbursementTeam@KenoshaCounty.org](mailto:dIMAReimbursementTeam@KenoshaCounty.org)! Please send all consumers and staff updates, program questions, paperwork and billing files to this email address. Using this email will ensure you receive the quickest response from our team! Please be sure to share this information with your staff!**

## Certification Updates:

The Comprehensive Community Services (CCS) program as well as the Community Support Program (CSP) have successfully completed recertification with the Wisconsin Division of Quality Assurance (DQA)! Thank you to everyone who contributed to this process!

## Reimbursement Team Updates:

Please welcome our newest Medicaid Reimbursement Specialist, Jeni Parkinson! Jeni comes to the MA Reimbursement team with 16 years of social service experience and will be training on tasks for all Medicaid programs!



# SERVICE HIGHLIGHT:

## CCS COORDINATION COMMITTEE AND CHILDREN WITH SPECIAL NEEDS COMMITTEE

Many of Kenosha County's Medicaid funded programs host quarterly meetings to receive program feedback from participants and other stakeholders. In 2022, program meetings will be merging to streamline the feedback process and increase participant turn out.



### Service Highlights:

The CCS Coordination Committee is comprised of providers, advocates, participants and families. Members are responsible for reviewing policies, procedures, and improvement plans, and making program recommendations. The Children with Special Needs Committee, which seeks feedback from stakeholders and participants of the Children's Community Options Program (CCOP) and

Coordinated Service Teams (CST) program, acts to develop and review program plans, identify gaps in service, and increase access to community resources. Many juvenile participants are dually enrolled in multiple programs making it difficult to attend multiple committee meetings. Since all committees rely on the input of program participants and community partners, the Children with Special Needs Committee will be merging with the CCS Coordination

Committee to streamline the feedback approach and improve turn out. Participants and families who are interested in sharing their feedback about CCS, CCOP or CST programming should be referred to their assigned service coordinator who can provide them committee meeting dates and information on how to become a committee member.

## Questions?

If you have questions about information in this newsletter or have Medicaid program related questions, please reach out to the Reimbursement Team! We are happy to answer questions or provide Medicaid billing training!

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