

# MEDICAID NEWSLETTER

A newsletter intended for all Contracted Providers of Medicaid Services for Kenosha County Department of Human Services

May 2022

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## COVID-19:

The federal **Public Health Emergency (PHE)** is still in effect until July 15, 2022. Due to this, many COVID flexibility rules are still in place for Medicaid funded programs. States will be given a 60-day notice of the PHE end date. Be on the look out for **updates** regarding the PHE and COVID flexibilities for your program **in May!**

One COVID flexibility that will also end includes **HIPAA flexibilities** related to tele-health services. Has your program thought about their current tele-health process and platform? Review the Medicaid [Permanent Telehealth Coverage Policy](#) for more information, and check out the below link for more details about HIPAA compliant telehealth platforms!



Check out this article on HIPAA Compliant Telehealth platforms: [Notification of Enforcement Discretion for Telehealth | HHS.gov](#)

## Medicaid Program Updates:

The **Crisis Intervention team** participated in an on-site re-certification with the **Division of Quality Assurance (DQA)** for the Crisis Intervention license. Thank you to the Crisis team for getting that done! The Comprehensive Community Services (CCS) program completed a desk review with DQA in

April and the Community Support Program (CSP) has a desk review in November. CCS and CSP will have on-site reviews in 2023. CLTS and Birth to 3 Programs will have their usual **audit** with the state contracted organization, MetaStar, later this year as well. The Medicaid Reimbursement team conducts **file reviews** to help ensure a smooth re-certification or audit process!



# SERVICE HIGHLIGHT:

## Comprehensive Community Service: Service Facilitation Transition

In April, Kenosha County announced that they would be **transitioning** adult CCS Service Facilitation from Kenosha Human Development Services (KHDS) to Professional Services Group (PSG).



### Service Highlights:

Service facilitation is a key component of the CCS program. Service facilitation includes activities that ensure consumers receive needed services according to their individualized plan in a timely and appropriate manner so that their behavioral health treatment and recovery goals can be realized. All CCS participants have a dedicated **service facilitator**.

The last anticipated date of adult service facilitation work

through KHDS is **May 31, 2022**.

PSG will transition to service facilitation for adults during this time and will also continue to provide service facilitation to juvenile CCS consumers.

All agencies and Kenosha County are collaborating to ensure a **smooth transition** for adult CCS consumers. This transition will not affect or interrupt any current services for adults or juveniles currently enrolled in the program. This change will also not affect the

functional screen process for adults or juveniles. Adults will continue to be screened at KHDS through the Resource Center. Juveniles will continue to work with the Eligibility Specialist at PSG.

PSG is hosting open houses for adult CCS consumers on **May 16 from 10:00 AM-12:00 PM and May 18 from 4:00 pm-6:00 PM**. The open houses will be at the **Job Center (8600 Sheridan Road, Kenosha WI.) in conference room North 2**.

**Questions? Email us at [dIMAReimbursementTeam@kenoshacounty.org](mailto:dIMAReimbursementTeam@kenoshacounty.org)!**

**If you have questions about information in this newsletter or have Medicaid program related questions, please reach out to the Reimbursement Team! We are happy to answer questions or provide Medicaid billing training!**

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