

MEDICAID NEWSLETTER

A newsletter intended for all Contracted Providers of Medicaid Services for Kenosha County Department of Human Services

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General Updates:

Happy New Year from the Medicaid Reimbursement team! As you get into the swing of 2023, be sure to highlight the importance of **thorough documentation!** With a full year of audits, recertifications, and annual training obligations ahead, take the time to refresh staff members on general Medicaid documentation requirements and set your

program up for success. Does your Medicaid funded program have any unique documentation requirements? Be sure to include program specific information in trainings, as well. The Medicaid Reimbursement team is always available to offer **Medicaid Billing training** to staff and can tailor the training to include program specific requirements!



COVID Updates: The federal Public Health Emergency remains in effect along with any COVID flexibilities in place for your program. Stay updated on extensions or planned unwinding by monitoring for GovDelivery updates from the Wisconsin Department of Health Services and Forward Health Updates!



Medicaid Program Updates:

There are many changes anticipated for the **Crisis** program this year! New billing codes go into effect and accommodations for the new, **enhanced mobile crisis team** response will also be underway! These new codes and enhancements are the result of the American Rescue Plan Act (ARPA) and a federal initiative to

expand mobile crisis delivery services. The goal is to enhance services to those experiencing a mental health or substance use crisis and to **reduce unnecessary burdens** to consumers and other providers. Although a robust mobile crisis team has been available to residents for many years, this initiative will invite further growth and interdisciplinary collaboration to current Crisis prevention and intervention efforts.

SERVICE HIGHLIGHT:

Children's Long-Term Support (CLTS) Waiver Program ends 2022 on a high note!

The CLTS Waiver Program, which is co-run by **Kenosha Human Development Services** and **Professional Service Group-Families First program**, delivered stellar services!

Service Highlights:

The CLTS Waiver Program saw a lot of change this year—brand new service arrays, a drastically expanded provider network and significant increases to total program enrollment numbers, just to name a few! None of these changes hindered KHDS and PSG-Families First service coordinators from providing **timely, top of the line services** to Kenosha County CLTS families. Kenosha County scored high in all audit categories, well above state averages across the board! Improvements from 2021 to 2022

were found to be "statistically significant...likely attributed to actions taken by the County Waiver Agency". **Thank you** to all coordinators and supervisors who contributed to the overall success of the CLTS Waiver Program this year!



| CATEGORIES | |
|-----------------------------|-----------------|
| STRENGTH | 90.0% and above |
| COMPLIANT | 86.0% - 89.9% |
| OPPORTUNITY FOR IMPROVEMENT | 85.9% and below |

| Category | Kenosha County Score | State Average Score |
|-----------------------------|----------------------|---------------------|
| Overall Results | 92% | 85.3% |
| Enrollment | 100% | 93.5% |
| Individual Service Plans | 92% | 85.7% |
| Health, Safety, and Welfare | 91.9 % | 80.9% |
| Qualified Providers | 90.5% | N/A |

Questions? Email us at dIMAReimbursementTeam@kenoshacounty.org!

If you have questions about information in this newsletter or have Medicaid program related questions, please reach out to the Reimbursement Team! We are happy to answer questions or provide Medicaid billing training!

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