

# MEDICAID NEWSLETTER

A newsletter intended for all Contracted Providers of Medicaid Services for Kenosha County Department of Human Services.

**September 2023**  
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## General Updates:

The Medicaid Reimbursement Team is entering a period of transition as some team members leave for new opportunities. To ensure your communications get to the right people, please utilize the team email ([MAReimbursementTeam@KenoshaCounty.org](mailto:MAReimbursementTeam@KenoshaCounty.org))! Using this email will help the Medicaid Reimbursement Team with

continuity and providing timely responses.

2024 will be here in no time! Be on the look out for 2024 contracts in the coming months. Comprehensive Community Services (CCS) and Children's Long-Term Support (CLTS) Waiver providers can also stay in the know by attending the remaining 2023 provider network meetings. See meeting details below!



**CLTS Provider Network Meeting (virtual):** Monday November 13, 2023 from 3:00 pm to 4:00 pm. Teams Meeting link is sent ahead of the meeting.

**CCS Provider Network Meeting (in person):** Thursday November 16, 2023 from 3:00 pm to 4:00 pm at the Job Center (North 3 conference room).



## Program Updates:

The Crisis Intervention program completed their annual review in July and the program was successfully recertified. Thank you to everyone with Crisis who worked towards this success. The CLTS Waiver Program and Birth to 3 Program are beginning preparation for their annual audits with the state. Both program audits are scheduled in October and will be conducted by the state's contracted audit organization, Metastar.

Lastly, the MA Team's very own Darlene Specht completed the Health Department's Medicare provider revalidation process for mass immunizations! This lengthy multi-step process demands attention to every last detail and must be completed every three years. We are happy to celebrate Darlene's successful result so that the Health Department's vitally important mass immunization services can remain available in the future, should the need arise.

# SERVICE HIGHLIGHT:

## Non-Expiring Certificates

The Wisconsin Department of Health Services (DHS) recently introduced non-expiring certificates for various DHS certified programs! What does this mean for your Medicaid funded program?



### Service Highlight:

Each year, Medicaid funded behavioral health programs in Kenosha County, including Crisis Intervention, CCS and the Community Support Program, must go through recertification with DHS in order to receive a revised renewal certificate. These certificates, which are required for Medicaid billing purposes, have historically included expiration dates. The implementation of non-expiring certificates will help to eliminate billing and payment issues that sometimes occur

when the renewal process or revision process is delayed for any reason. This will also create consistency across all DHS behavioral health administrative rules.

What does this mean for programs with recertification requirements? First, new certificates will only need to be issued when the provider makes a change to services or branch offices. Second, providers will only need to review renewal information, provide staffing information and submit fees every two

years instead of annually. Lastly, on-site surveys will continue every two years but will no longer be tied to certificate end dates.

These changes will have no impact on program quality as reviews will continue on the current two year schedule. Continued certification remains based on compliance to administrative code. Get in touch if you have any questions about how this impacts your program!

**Questions? Email us at [MAReimbursementTeam@kenoshacounty.org](mailto:MAReimbursementTeam@kenoshacounty.org)!**

**If you have questions about information in this newsletter or have Medicaid program related questions, please reach out to the Reimbursement Team! We are happy to answer questions or provide Medicaid billing training!**

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