



COUNTY OF KENOSHA

John T. Jansen, Director
Department of Human Services

Lynda Bogdala, Administrator
Brookside Care Center
3506 Washington Road
Kenosha, WI 53144
Phone (262) 653-3800
Fax: (262) 653-3850

March 12, 2020

To Residents and Family Members:

We know that you may be concerned about the spread of the 2019 coronavirus and how it may impact us here at Brookside Care Center. **Ensuring residents are cared for in a safe and healthy environment is our greatest concern.**

Currently, we do not have a confirmed case in our community yet. The Centers for Disease Control and Prevention (CDC) has recommended a variety of steps that we are implementing to help reduce the potential for the virus to enter our building. However, we need your help in battling COVID-19.

Below are some examples of how you can help protect residents, as well as prevent the spread throughout the community:

- For family members and friends, we ask that you **do not** visit Brookside Care Center, **regardless of whether you are feeling any symptoms of illness**. The Center for Medicare and Medicaid Services has recommended discouraging all non-essential visitations, only allowing medically necessary visits from physicians and nurses and family members of those on hospice.
- We understand that connecting with loved ones is incredibly important, and there are a variety of other ways you might consider reaching them. These may include telephone, email, text, or through Skype or Facebook. Please let us know how we can help facilitate communication.

Brookside Care Center is following the recommendations of the Centers for Disease Control & Prevention (CDC) on prevention steps, including following strict handwashing procedures and, in many circumstances, wearing gowns and gloves when interacting with residents who are sick. Strict measures are in place to ensure staff is screened prior to entry, without symptoms or been potentially exposed to COVID-19.

In addition, our center is in close contact and following the guidance of the Kenosha County Division of Health and the Wisconsin Department of Health Services. We are posting signs on our entryway doors to notify visitors of the symptoms of COVID-19 with a request that visitors not enter the building.

We will notify you if any residents or staff are diagnosed with COVID-19. Should you have any questions, please feel free to contact us at 262-653-3800 or call 262-653-3849 for a recording of updates as we receive them. You may also go to <https://www.facebook.com/BrooksideCareCenter/>.

For additional information, please visit the CDC's coronavirus disease information page at <https://www.cdc.gov/coronavirus/2019-ncov> and the state health department's website at <https://www.dhs.wisconsin.gov/disease/covid-19.htm>.

Thank you for your continued support and for being a valuable member of our community.

With gratitude,



Lynda Bogdala, LNHA
Administrator
Brookside Care Center



Dr. Jennifer Freiheit
Health Officer/Director
Kenosha County