## **COVID-19 Caregiver Webinar Resources**

# Kenosha County Aging and Disability Resource Center, ADRC

Kenosha County ADRC continues to be open and available over the phone. The ADRC is available Monday- Friday 8:00 AM to 5:00 PM.

Email: adrc@kenoshacounty.org 262-605-6646 or 1-800-472-8008

adrc.kenoshacounty.org

**Crisis Intervention** 262-657-7188 or 1-800-236-7188

## **COVID-19 RESOURCES**

Kenosha County Hub for information on COVID-19

https://kenosha-county-covid-19-response-kenoshacounty.hub.arcgis.com/

The site offers links to relevant resources, answers frequently asked questions, and regularly updated local, state, and national statistics.

<u>Center for Disease Control and Prevention, CDC –Covid-19</u> <u>https://www.coronavirus.gov/</u>

# **FEMA Rumor Control Page**

The purpose of this FEMA page is to help the public distinguish between rumors and facts regarding the response to coronavirus (COVID-19) pandemic. Rumors can easily circulate within communities during a crisis.

https://www.fema.gov/coronavirus-rumor-control

## FINANCES/FRAUD

Financial Resources to Help Get Through COVID-19

https://fyi.extension.wisc.edu/toughtimes/covid-19-financial-resources/
Developed by UW-Madison's Division of Extension and Center for Financial
Security to answer many commonly asked financial questions related to COVID19. The extension office also offers short videos on financial topics related to
COVID-19 as part of the Mindful Money Moments.

### <u>Fraud</u>

Coronavirus-related (COVID-19) fraud complaints should be reported to the National Center for Disaster Fraud (NCDF) Hotline at 1-866-720-5721 or e-mail at <a href="mailto:disaster@leo.gov">disaster@leo.gov</a>.

#### **FOOD**

Kenosha County Food Resources During COVID-19 (Emergency Food List) <a href="https://kenosha.extension.wisc.edu/nutrition-education/">https://kenosha.extension.wisc.edu/nutrition-education/</a>
\*Information provided is updated daily.

# **Grocery Stores (including Target and Walmart)**

- Most of the stores are setting aside the first hour for seniors or people with compromised immune systems. The stores are not enforcing this but that is usually their slower time.
- Most of the grocery stores in Kenosha County offer some form of on-line ordering and pick-up service and some offer delivery through Apps on-line.
  - You need to visit the individual store's website for further information and availability.
  - There may be some delay in availability due to demand. It is best to plan ahead.
  - Choosing off peak times such as earlier in the week than the weekend/holiday may offer better availability.
- If you do not have access to a computer or smart phone, call the ADRC for other options.

#### **PHARMACY**

Most Pharmacies are offering some form of no contact for prescription medications by drive-thru, mail, or some offer delivery. Call your pharmacy to see what options are available.

#### **TRANSPORTATION**

The transportation options remain the same but may have operational changes and more limited availability.

# Mobility Manager

262-605-6646 or 1-800-472-8008

The ADRC's Mobility Manager helps people understand their transportation options.

Kenosha Area Transit (public city bus)

• All routes are currently running

- Service is on the hour (no half hour service during peak times)
- No fares are being collected at this time
- Passengers are asked to board through the rear door. Those needing to enter through the front (ADA riders) should alert the driver and they will be boarded through the front.

# Care-A-Van (paratransit)

- Care-A-Van is running the same hours as the city bus
- No fare is being charged
- Riders may be able to make same-day trip requests. Normally, we require a call at least a day in advance. This is still encouraged, but riders may call to request same day trips.

## Western Kenosha County Transit (rural public bus)

- Only offering door-to-door trips to help facilitate social distancing.
- The fare for door-to-door has temporarily been reduced to \$2.00 one way (door-to-door is typically \$3.00 for an elder or disabled person and \$5.00 for general public
- This is a PUBLIC bus service so anyone living west of I-94 may use this service
- Same Day trips may temporarily be accommodated based on availability

# Volunteer Transportation, VTS

- VTS is operating as normal, but with lower capacities due to volunteers adhering to the state of emergency orders
- VTS is making referrals to Care-A-Van if they are unable to accommodate a ride
- VTS fares remain the same at this time