

Division of Aging & Disability Services

Our Mission

To inspire hope, provide help, facilitate and advocate for quality of life among older persons, persons with disabilities, mental illness and/or substance use disorders.



Contact with Aging and Disability Resource Center

- 18,216 calls for Information and Assistance
- 7,262 Older Adults, Persons with Disabilities and Caregivers served
- 4,485 Office Visits
- 1,798 Home Visits
- 583 Long Term Care Screenings
- 450 Enrollments into Family Care
- 508 Vulnerable adults served through Adult Protective Services



Service Highlights

- 53,411 Total Rides: Transportation (Care-A-Van, Western Transit, Volunteer Transport)
- 69,340 Total Meals Served (Senior Dining and Meals on Wheels)
- 1,782 Individuals received 3,897 items from our Medical Equipment Loan Closet
- 1,452 individuals served by Benefit Specialists for a monetary impact of \$9,352,351



Mental Health & Substance Resource Center

- Helped 298 people with Badger care
- Assisted 42 people with Marketplace insurance
- Fielded 241 calls regarding medication
- Answered 246 psychiatric calls
- 1,036 Face to Face Contacts
- 3,034 phone contacts
- 228 Functional screenings



Behavioral Health

- Community Support Program - 116 participants
- Comprehensive Community Services - 380 participants
- Kare Center Admissions- 899
- Adult Crisis -17,867 contacts
- Involuntary Psychiatric Hospitalization - 281