



8600 Sheridan Road • Kenosha, WI 53143 • 262-605-6646 • Fax 262-605-6649

Supportive Home Care

Supportive home care agencies offer non-medical services. *See the list on the last page of this handout, for some examples of services that can be offered by these agencies. These services alone, are not covered under Medicare, some service may be covered under Medicaid or private pay. Prices will vary depending on services and length of time provided. Please call each agency for service details, and fees.

**Any vendor marked with "ES" has noted they offer some services in Spanish.

ANS Personal Care Services, LLC

1601 Washington Avenue
Racine, WI 53403

(262) 800-3339 : Main phone
(262) 633-8003 : Fax Number

Website: www.anshomecare.com

Intake Procedures: Call for in home nursing assessment

Fees: Private pay rates:\$25.00+ per hour for personal care services; \$100.00+per hour for skilled nursing care needs; accepts MA for personal cares, call for details.

Supportive Home care provider.

Offers personal care services to include but not limited to:

- Bathing and dressing assistance, Incontinence care, Medication reminders, Meal prep, assistance eating, diet monitoring, Errands, Cleaning/household chores, Pet care, Respite services as above to provide a break for primary caregivers.

Archangel Home Care Services

2826 55th Avenue
Kenosha, WI 53144

(262) 287-2223 : Main phone

Website: www.archangelhome.care/

Intake Procedures: Call or contact thru website, to set up services needed.

Fees: Private pay only, \$40.00/hr.

Provides personal care and companion care services, fall assessments, child care and dwelling check ups.

No minimum hours of care.

BrightStar Care

5220 Washington Ave Suite 102
Racine, WI 53406

(262) 637-7767 : Main phone

(262) 637-7764 : Fax Number

Website: www.Brightstarcare.com/racine

Intake Procedures: Call for details

Fees: Varies depending on services and time spent. Private pay rates: \$53/hr; \$88/2hrs; and \$34/hr when 3 hours or more. Accepted forms of payment.

Not Medicaid(T19) or Medicare Certified

Supportive and Skilled Home care company offering personal care, meal prep and planning, homemaking services, respite, etc. Provides also Skilled Nursing services including specialized wound care and Private Duty Nursing.

Care in the Home-Wisconsin (ES)

10505 Corporate Drive, Suite 102
Pleasant Prairie, WI 53158

(262) 857-3050 : Main phone

(847) 512-0962 : Fax Number

Website: careinthehome.com

Intake Procedures: Call office 24hrs/day for information and to request service

Fees: \$29/hr, private pay; VA authorization; accepts private insurance and Medicare. Call for full details

Private duty caregiver service to provide assistance with bathing, dressing, toileting, safe ambulation, meals, shopping, laundry and companionship.

Skilled home health nursing, physical, occupational and speech therapy and social work. Call for Private pay rates, accepts private insurance and Medicare for covered services.

Caring Hands At Home

7761 West Ryan Rd. Suite #203
Franklin, WI 53132

(414) 525-4881 : Main phone
(414) 525-4882 : Fax Number

Website: www.caringhandsathome.net

Intake Procedures: Call for a free in-home assessment

Fees: Accepts Private pay: 2 hr. minimum, \$30.00/hr for 2 hours; \$22.00/hr for 3+ hours; pending Community Care Contract and will accept Veteran Benefits. Call for details.

A supportive home care agency. Services: Personal cares, Light Housekeeping, Laundry, Respite care, Errands, Companionship, Medication reminders, Meal preparation. Accepts Private pay: 2 hr. minimum, call for rates.

Caring Solutions, LLC

15345 Kata Dr.
Elm Grove, WI 53122

(262) 355-6655 : Main phone

Website: www.caringsolutionsforseniors.com

Intake Procedures: Call for information

Fees: \$32.00/hour for any assistance

A supportive home care agency. Services include but are not limited to:

- Personal care, Respite care, Companionship, Errands, Meal preparation, Laundry assistance, Light housekeeping.

Celestial Caregivers

5605 Washington Avenue
Mount Pleasant, WI 53406

(414) 395-4286 : Main phone
(414) 231-9027 : Fax Number

Website: www.celestialcaregivers.com

Email: info@celestialcareLLC.com

Intake Procedures: Call for details

Fees: Accepts Medicaid; starting at \$24.00/hr, 2 hr. minimum for private pay and most private insurance also, call for details

Provides professional, personal care giving to help with the activities of daily living such as bathing, dressing, errands, companionship, etc. Family members can become paid caregivers in some cases, call for full details.

Comfort Keepers

1131 Prairie Drive, Suite 100
Racine, WI 53406

(262) 884-3930 : Main phone

Website: www.comfortkeepers.com

Intake Procedures: Call for home appointment

Fees: Call for private pay rates.

*Accepts MA Waiver Family Care, IRIS. Call for details. Private insurance may reimburse client, but Comfort Keepers will not bill private insurance directly provides supportive home care services in the home. Uses Interactive Caregiving which helps to keep clients engaged in life mentally, emotionally, physically, and socially. Services include:

- Personal care services, Companionship services, Cooking, Light housekeeping, Live-in caregivers- limited, on situational basis, 24-hour care
Respite Care, Transportation for clients.

Cornerstone Caregiving (ES)

3200 Sheridan Road
Kenosha, WI 53140

(262) 597-3033 : Main phone

Website: <https://cornerstonecaregiving.com/kenosha/>

Intake Procedures: Call to discuss needs, information and schedule in home assessment, or access website fill out the online assessment form. See website for details.

Fees: Varies, \$30-\$42/hour, call for details. Accepts private insurance or private pay.

A non-medical, Supportive Home Care provider. Offering no minimum hour commitment, and fully trained caregivers.

Offering customized care: Bathing and dressing, incontinence care, reminders, meals and nutrition, errands, medical appointments, supports Palliative care providers, Dementia Care specially trained caregivers offering practical care like safety, and cognitive listening.

Covered Care (ES)

408 Main Street
Racine, WI 53403

(800) 609-0071 : Main phone
(800) 609-0071 : Fax Number

Email: coveredcare1@gmail.com

Intake Procedures: Call for details

Fees: Range \$25.00+/hour private pay. Three hour minimum; private pay and Medicaid waiver, call for full details

Services provided:

-Personal Care Services such as bathing, companionship, errands, medication reminders, respite support, and housekeeping. * Matches Caregiver to specific clients through personality assessment, call for details.

Elite Home Health Care, Inc. (ES)

829 S. Greenbay Road, Suite 110
Mount Pleasant, WI 53406

(262) 221-1270 : Main phone
(262) 456-6100 : Fax Number

Website: www.elitehomeagency.com

Intake Procedures: Medical provider can call to make referral, or call the main phone for information

Fees: Varies by service, call for details.* Accepts some Medicaid, call for details.

Provides supportive home care services in the home such as:

-Personal care, Light housekeeping, Medication reminders, Errands, Meal preparation.

FirstLight Home Care (ES)

1580 S. Milwaukee Avenue
Libertyville, IL 60048

(224) 880-6555 : Main phone
(618) 316-4214 : Alternate phone
(224) 206-8672 : Fax Number

Website: www.firstlighthomecare.com/home-healthcare-north-chicago-deerfield-lake-forest/

Intake Procedures: Call for intake and to schedule an inhome assessment. We ask for 7 days after the intake at the home before staffing.

Fees: \$35.00/hr and up private pay, depending on care needs; also accepts private insurance, call for details.

A non-medical home care agency who helps clients with personal care needs, companionship. Example of services provided may include light housekeeping, bathing, transportation service, medication reminders, and much more. Licensed under the Illinois department of Health, all caregivers are background checked, drug tested, dementia trained and receive 15hrs of training every year.

Heart 2 Heart Home Care Agency

6924 30th Avenue
Kenosha, WI 53142

(262) 344-1970 : Main phone

Email: heart2heartmindy@yahoo.com

Intake Procedures: Call for appointment and home service assessment

Fees: Varies, based on service need, Accepts Medicaid. * Takes most private insurance; call for details.

Supportive home care agency.**serving East of I94 only

Services include but are not limited to: Light housekeeping, Meal preparation, Bathing, Shopping, 24 hour care available, Companionship and personal care, Licensed CNA staff and caregivers. Varies, based on service need, Accepts Medicaid and most private insurance; call for details.

Home Helpers of Southeast Wisconsin

158 W. Chestnut Street
Burlington, WI 53105

(262) 757-0012 : Main phone
(262) 757-0011 : Fax Number

Website: www.homehelpershomecare.com/burlington/

Email: info@homehelperswisconsin.com

Intake Procedures: Call for details

Fees: Call for pricing based on care needs.

Supportive Home Care agency. Offers care from 4-hour shifts to 24/7 hourly care or live-in care.

Services: Companionship, Homemaking, Personal Care, Transportation for clients, Errands, Meal preparation, Bed bound care, Hospice assistance

- Live-In, Caregivers.*All caregivers are employees of Home Helpers, and are covered under their Workman's comp, liability and bonding. Call for full details.

Home Instead

6011 Durand Avenue, Suite 500
Racine, WI 53406

(262) 598-0290 : Main phone
(262) 598-0599 : Fax Number

Website: www.homeinstead.com/427

Intake Procedures: Call for information and to schedule a free, in-home consultation

Fees: Call for details. *Accepts VA

Provides supportive home care services in the home. ** Same Day Starts in most cases.

Provides personal care, homemaking, medication reminders, respite care, errands, meal prep, 24 hr and overnight options.

The Racine office covers everything East of Hwy 45 in Racine and Kenosha Counties. The Burlington office, will cover everything West of Hwy 45 for Racine, Kenosha and Walworth Counties.

Interim Healthcare of Racine and Kenosha (ES)

5455 Sheridan Road
Kenosha, WI 53140

(262) 910-1391 : Main phone
(800) 208-5254 : Alternate phone
(262) 346-4834 : Fax Number

Website: [interimhealthcare/RacineWI](https://www.interimhealthcare.com/RacineWI)

Intake Procedures: Call for a free In-Home evaluation

Fees: \$28.00/hour and up, depending on care needs, private pay. Contracted with Community Care, My Choice, Veterans Admin. and IRIS program. Call for full details provides supportive home care services to the community including companionship, personal care and homemaking Care professionals are screened, bonded and insured and trained to provide comfortable soothing care, such as: bathing, dressing, laundry, dishes, exercise, meal planning and prep, daily, weekly flexible schedule options available.

Kenosha Visiting Nurse Association-Private Pay Programs

600 52nd Street Suite 300
Kenosha, WI 53140

(262) 656-8400 : Main phone
(262) 656-7391 : Fax Number

Website: www.kvna.net

Email: info@kvna.net

Intake Procedures: Call for details

Fees: Fees vary depending on services provided.

Bathing Service, Assist with daily hygiene (bathing, washing and drying hair, brushing teeth or denture care, dressing for the day) Personal Care Services, light housekeeping, meal preparation, daily hygiene, dressing, ambulation. 2 hour minimum.

Loving Hearts Home Care

10505 Corporate Drive, Suite 105D
Pleasant Prairie, WI 53158

(262) 842-2228 : Main phone
(262) 355-0444 : Fax Number

Website: www.lovinghearthomecare.com

Email: contact@lovinghearthomecare.com

Intake Procedures: Call for details

Fees: \$24.00-\$29.00/hr depending on services. Accepts Medicaid (MA- T19), private pay and is contracted to accept certain private insurance, including Veteran benefits. Call for complete details

Services provided may include but are not limited to:

- Light housework, Meal preparation and planning, Medication reminders, Shopping and Errands and transportation for their clients, bathing, dressing and assistance with toilet needs, Laundry, companionship.

Peace at Home Health Care, LLC

4031 28th Avenue
Kenosha, WI 53140

(262) 914-9283 : Main phone

Email: dayna@peaceathomehealthcare.onmicrosoft.com

Intake Procedures: Call to discuss service needs and in home assessment.

Fees: \$27.00/hour or accepts Medicaid (T19)

Supportive Home care agency that provides assistance in the home to anyone who needs help with for example:

daily personal care, light housekeeping, cooking and meal preparation, companionship, and medication reminders.

Right at Home

6044 8th Ave.
Kenosha,, WI 53143

(262) 654-5410 : Main phone

(262) 654-5415 : Fax Number

Website: www.rightathome.net/kenosharacine

Intake Procedures: Call for information

Fees: Varies, call for private pay rates. Accepts VA insurance

Provides supportive home care services to older adults and persons with disabilities in their home. Staff can provide assistance with bathing and dressing, meal preparation, light housekeeping, medication reminders, shopping, errands and incidental transportation. Can provide Service Packages such as Wake-up, Midday, Supper or Bedtime Services and can accommodate 24/7 continuous care if needed.

SAI-Home Care-Personal Care

5455 Sheridan Rd., Suite 101
Kenosha, WI 53140

(262) 657-3999 : Main phone

(262) 637-9128 : Alternate phone

(262) 657-1672 : Fax Number

Website: www.societysassets.org

Email: info@societysassets.org

Intake Procedures: Call for details

Fees: Accepts: Medicaid (T-19) and private pay, private insurance Long Term care policies for personal cares. Call for details

Services Provided: Personal Care Services, Homemaking Arrangements, Respite Support

Through Society's Assets individuals with Medicaid that qualify for Personal Care Services, may choose to have a relative or friend paid to be their caregiver. Call for complete eligibility and details.

Senior Helpers of Racine (ES)

6211 Durand Avenue, Suite #101
Racine, WI 53406

(262) 554-7783 : Main phone

Website: www.seniorhelpers.com/wi/racine

Intake Procedures: Call to schedule an in-home assessment to determine needs

Fees: \$35.00/hour for 3 hrs or longer; \$44/hr for 2 hr visits; \$61 for 1 hour "Peace of mind" visit. Additional \$2 for weekend shifts 7:00pm Friday to 8:00am Monday.

Services can be provided from a few hours daily to 24 hours

Personalized services include but are not limited to: Companionship, Personal cares such as bathing, dressing, laundry, toileting, Meal planning and preparation, Incidental transportation, Running errands, Light housekeeping, Medication reminders, Monitoring of safety while bathing.

Supportive Home Care Services

8200 75th Street, #34
Kenosha, WI 53142

(262) 818-4082 : Main phone

Email: stnrita@sbcglobal.net

Intake Procedures: Call for details

Fees: Accepts private pay, rates start at \$22/hr depending on the level of needs; care provided day and nights, weekends and holidays Call for details

Services include: Companionship, walks, hobbies, errands, transportation and will accompany to appointments, shopping, light housekeeping and laundry, meal preparation, bathing and personal care assistance

Synergy Home Care (ES)

4297 123rd Street
Pleasant Prairie, WI 53158

(262) 842-2363 : Main phone
(847) 388-0014 : Alternate phone
(847) 268-4002 : Fax Number

Website: synergyhomecare.com/il-gurnee-60031/

Intake Procedures: Call for a free in home assessment, rates and details

Fees: Varies, based on care needs. Accepts private pay and some Long Term Care insurance, call for complete details. *Will assist with Veterans Aid and Attendance applications, and have a Medicare Advantage contract, call for full details
Supportive Home Care provider, serving Kenosha County, and Lake County, IL.
Services offered: Personal assistance (hygiene and dressing), recovery assistance (illness, surgical, orthopedic), medication reminders
companionship, errands and transportation, meal planning and preparation, light housekeeping, 4 to 24-hour care, *Minimum 2hr, dementia care, serving people of all ages.

Todd's In Home Care (ES)

6123 Green Bay Road Suite 250
Kenosha, WI 53142

(262) 605-4700 : Main phone
(262) 842-0199 : Fax Number

Website: www.toddsinhomecare.com

Intake Procedures: Call for details

Fees: Private pay: 30.00/hour; 24 hour care for a flat daily rate of \$576/day; Accepts Straight Wisconsin Medicaid

Non-medical support services designed to help people maintain their independence. Services can be arranged for a few hours a week or as many as 24 hours a day, seven days a week. Offers: Personal care, bathing and dressing, housekeeping services including laundry, respite care, grocery shopping, medication reminders, transport/escort to medical appointments.

Transitions At Home

N6359 US Hwy 12
Elkhorn, WI 53121

(262) 723-2700 : Main phone
(262) 723-2704 : Fax Number

Website: TransitionsSouth.org

Intake Procedures: Doctor's order, insurance verification

Fees: Per insurance coverage; Accepts Medicare, and private pay for non-medical supportive services.

Offers private pay non-skilled supportive services, for individuals 18yrs and older. Fees vary, call for private pay rates.

* Also offers Medicare billable skilled services including nursing, physical, occupational and speech therapies, call for details.

*Prices subject to change

Complaints/Concerns

For complaints, questions and/or concerns regarding the care and the rights of patients of in-home care providers, contact: Wisconsin Division of Quality Assurance (DQA) at 1-800-642-6552 or complete online complaint form:

<http://dhs.wisconsin.gov/bqaconsumer/HealthCareComplaints.htm>

What are Supportive Home Care Services?

These are some of examples of services that a supportive home care agency can help you with. Rates for these services can vary depending on what services are provided. It is also possible that some of these services may be covered by long term care insurance, some levels of Medicaid (T19, MA) or VA benefits if you have them. Be sure to ask.

Household Tasks: Care for house plants, Errands, grocery shopping, laundry and ironing, making beds/changing linens, meal prep and planning, paying bills/balancing checkbook, take out garbage, washing dishes, housekeeping and window washing.

Personal Care: Bathing, dressing, grooming, medication reminders, monitoring diet and eating, oral hygiene, skin/nail care, splints/braces/support hose assistance, toileting/incontinence care, transfer assistance.

Companionship: Conversation, accompany to appointments/religious services, participate in crafts and games, read aloud newspaper/letters; respite for caregivers, write letters, opening mail/letters.

*Not all of these services are provided by all agencies. You are encouraged to call the agency of your choice to see which services are available.

** Medicare does not cover supportive home care services.

*Disclaimer:

This information is believed to be accurate as of the date of the last update. The Aging & Disability Resource Center (ADRC) may not be held responsible for using this information in a way it was not meant to be used. The ADRC does not recommend or screen the business or services and is not responsible for any business policies. Please use your judgement when calling for services, getting estimates, checking references and licenses. For professional license information, you can contact the Wisconsin Department of Regulation and Licensing by phone: 608-266-2112, or access their website: online.drl.wi.gov/LicenseLookup/LicenseLookup.aspx

You can also contact the Better Business Bureau by phone: 1-800-273-1002 or access their website: www.wisconsin.bbb.org/